



tigerconnect[®]

orchestrating care communications

Reduce EMS-to-Emergency Room Delays

Emergency care depends on effective communication between EMS crews and emergency departments, yet traditional communication through radio and phone calls frequently lead to delays due to bottlenecks, miscommunication, and limited information exchange.

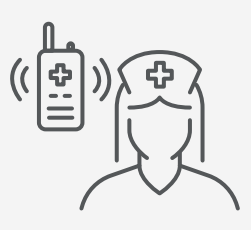
TigerConnect Pre-Hospital addresses these issues by modernizing care team collaboration and coordination with context-rich communication and easy-to-use interfaces.

EMS partners share patient details and reference hospital treatment protocols in seconds.

ED teams have a single view to manage all incoming cases, before patients arrive.

Explore EMS-to-ED communication before and after implementing TigerConnect Pre-Hospital:

Existing Workflow



Ambulance crew radios hospital with verbal report. ED staff manually documents incoming patient information.

⚠️ Patient information incomplete



Hospital staff initiate the service line activation process. Hospital has to wait for patient arrival to register them and assign a room.

⚠️ Unknown ambulance ETA



Patient arrives; EMS provides verbal handoff to ED staff, noting additional changes since the initial verbal report.

⚠️ Inefficient offloading



Registration receives patient identification and proceeds with registration and transition to ED care team.

⚠️ Delayed service line activation & treatment



Average door-to-balloon time:

52 minutes

TigerConnect Pre-Hospital Workflow



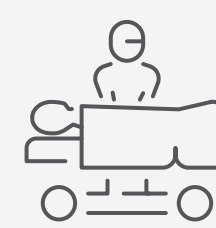
Ambulance crew sends case to hospital, including the patient's ID, clinical photos, and real-time EKG readings.

✓ Complete patient information



ED staff acknowledge the case and pre-register the patient. A room is assigned and service lines are activated based on the GPS-powered ETA.

✓ Zero information loss



Patient arrives and is taken to the pre-assigned room while the EMS crew confirms current patient condition.

✓ Timely offloading and transition of care



25.7% Reduction in door-to-balloon time



Average door-to-balloon time with TigerConnect Pre-Hospital:

38.5 minutes

CCHS. Data on file, 2024.

By replacing manual processes with automated communication, TigerConnect Pre-Hospital enables efficient collaboration between EMS and Emergency Department teams, ultimately delivering faster and more effective patient care.

Learn more about TigerConnect Pre-Hospital at www.tigerconnect.com/prehospital

Get a Demo

