![tigerconnect® logo]

orchestrating care communications

SMART ROOM SUITE

Nurse Call

Save nurses steps while ensuring every patient need is promptly addressed with a comprehensive, connected, enterprise-grade solution that transforms patient-to-care team communication.

Optimize Nurse Workflows and Boost Patient Experiences

TigerConnect Nurse Call accelerates patient request and critical event responses with an intuitive workflow builder, advanced analytics, and vendor-neutral integrations spanning EHRs, RTLS, secure messaging apps, and beyond. Software-first architecture with easily serviceable, UL 1069-compliant hardware establishes a highly scalable foundation, minimizing costs, downtime, and maintenance burdens for IT.

Enable faster, safer patient care.

Top-of-License Practice

Easily configurable workflows and escalation protocols ensure urgent alerts are prioritized while non-clinical requests are automatically routed to support staff, preventing unnecessary interruptions while supporting patient safety.

Presence-Aware Automation

RTLS integration enhances nursing workflows with role-based call silencing, such as automatically cancelling a pain med request when an RN enters the room, minimizing clicks to keep focus on patients.

360° Clinical Intelligence

Comprehensive analytics unifies nurse call, staff presence, and other data sources to surface workload, responsiveness, and patient risk trends at the room, unit, facility, and system level, enabling root cause analysis and continuous improvement.
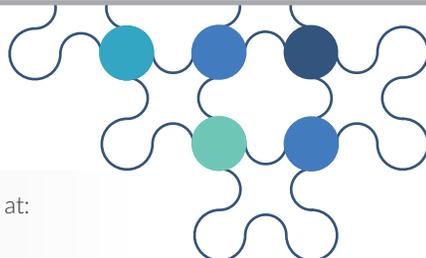
Consistent, Proactive Rounding

Leadership rounding tool provides at-a-glance insights into patient behaviors and perceptions, allowing leaders to track KPIs, quickly resolve issues, balance nurse patient load, and recognize staff providing exceptional care.

Maximize System Uptime

Simple, easy-to-service hardware keeps system intelligence embedded in our underlying software rather than your walls, so components can be swapped without costly rip-and-replace upgrades.

Patient Request Heat Map		Room Activity	No Activity	Low Activity	Medium Activity	High Activity	Currently Assigned

201 - Morris	202 - Ryan	203 - Reyes	204 - Hernandez
205 - Reynolds	206 - Ruiz	207 - Rogers	208 - Palmer
209 - Campbell	210 - Bennett	211	212 - Jenkins
213 - Thomas	214 - Patterson	215 - Medina	216 - Bowman
217 - James	218	219	220 - Henry
221 - Perkins	222 - Sanchez	223 - West	224 - Hansen
225 - Hamilton	226 - Riley	227 - Murphy	228 - Richardson

Activity for 2 North

▼ IndiCare®

Patient Request Rate	Patient Interaction Wait Time	Critical Request Rate	Interruption Rate
11.75 / hr	48.91 secs	5.58 / hr	26.5 / hr

Learn more about TigerConnect Nurse Call at:
www.tigerconnect.com/nursecall