tigerconnect ®

orchestrating care communications

SMART ROOM SUITE

Elevate the Care Experience

Deliver a high-touch experience without putting the burden on clinical staff. The TigerConnect Smart Room Suite provides patients and their loved ones with an interactive experience throughout their stay, delivering comforts of home with easy access to entertainment, dining, and hospital services, as well as tailored educational content to support treatment goals.

Revolutionize Patient Rooms

30 min
Average nursing time saved per bed, per day

96%
Patients who prefer a room with a digital whiteboard
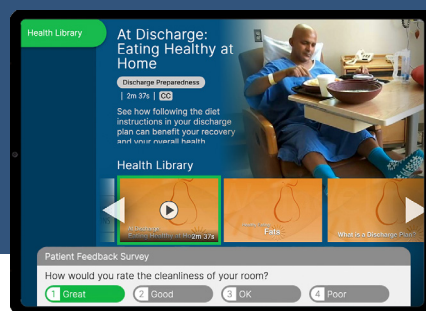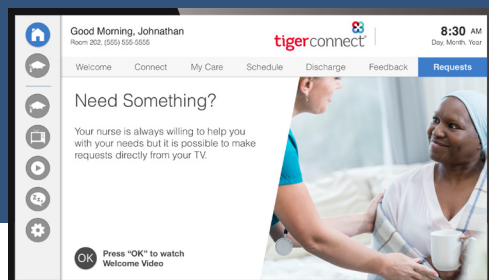
99%
Compliance with inappropriate entry for isolation rooms

10%
Reduction in nursing turnover

TC. Data on file, 2024.

Streamline Communication and Task Routing

Route patient requests and education completions to the right team. Automatically assign tasks to appropriate staff, confirm completion back to the patient, and escalate outstanding items—giving care teams the clarity they need to stay coordinated. Capture patient sentiment through customizable in-room pulse surveys that reveal insights on meal satisfaction, quiet-at-night, communication gaps, and overall experience to drive service recovery.

Drive Efficiency with Intelligent Workflows

Transform survey responses and service requests into automated actions that save nurse's time. Connect with the EHR, dietary, and environmental services to update whiteboards and digital signage without manual entry. Tasks flow to the right departments based on patient feedback, freeing nursing staff to focus on direct care while patient experience leaders address concerns before they escalate.

Respond to Patient Needs in Real-Time

Keep patients and families informed with immediate access to their care plan, safety information, clinical results, educational content, and care team information throughout their journey. Deliver timely updates that reduce anxiety and build trust. This transparency supports stronger loyalty and improves quality measures such as CMS Star Ratings and HCAHPS scores.

Build the Complete Smart Room of the Future, Today.

The TigerConnect Smart Room Suite offers a wide range of additional features that enhance comfort, accessibility, and engagement for patients of all ages and abilities.

Operational Efficiency
- Meds-to-beds prescription capability to support safer discharges
- Video conferencing for virtual consults and remote family engagement

Entertainment & Engagement
- Movies on-demand, HD television, and interactive gaming
- Music, radio, faith-based, and relaxation videos to support recovery
- Interactive learning with post-video assessments

Personalized Experiences
- Digital whiteboard displays patient daily schedules, care goals, and progress updates
- Dietary needs, restrictions, and meal preferences visible at a glance
- Care team information and visit schedules tailored to each patient

Accessibility & Inclusive Design
- High-contrast and large-print display options, including content for visually impaired patients
- Compatibility with adaptive devices (sip-and-puff, eye-gaze, and other assistive controls)

Convenience & Comfort
- Pillow-speaker and personal device remote control options
- Optional integration with environmental controls (lights, shades, and temperature)
- In-room access to digital resources and service requests: discharge checklists, hospital and care plan resources, menus, and meal ordering

1 Digital Door Sign
Delivers real-time, EHR-integrated alerts showing isolations with PPE requirements, safety concerns, and active in-room observations from outside the patients room. Features color-coded lighting and a touch-enabled interface for configuration of clinical workflows.

2 Digital Whiteboard
Displays patient safety alerts, care team assignments, daily goals, medications, and clinical trends from the EHR—eliminating the need for manual updates. Touch-enabled with annotation capabilities and DiCom viewing. There are specialized versions for Mother-Baby, NICU, and Pediatrics.

3 Interactive TV
Provides patients with a personalized multilingual experience that includes entertainment, relaxation, surveys, and non-clinical service requests. Patients and their loved ones receive real-time information about their daily schedule, assigned education, and care team updates.

4 Bedside Tablet
Includes Interactive TV features and supports multiple users in the room. Patients can watch education or relaxation content and access their digital whiteboard on the tablet, while family members use the TV for entertainment.

5 Nurse Call
Modern, software-based nurse call solution designed to improve nursing workflows using location awareness, advanced analytics, and a unified room-level notification experience.

Find Out More
Learn more about TigerConnect Smart Room Suite at:
www.tigerconnect.com/smartroom

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