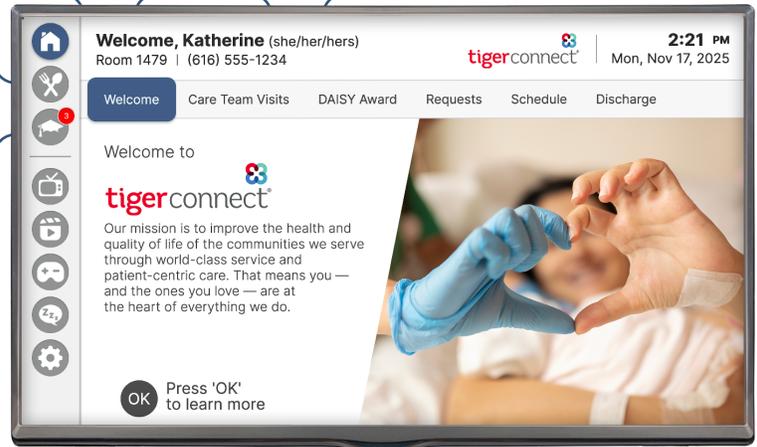


SMART ROOM SUITE

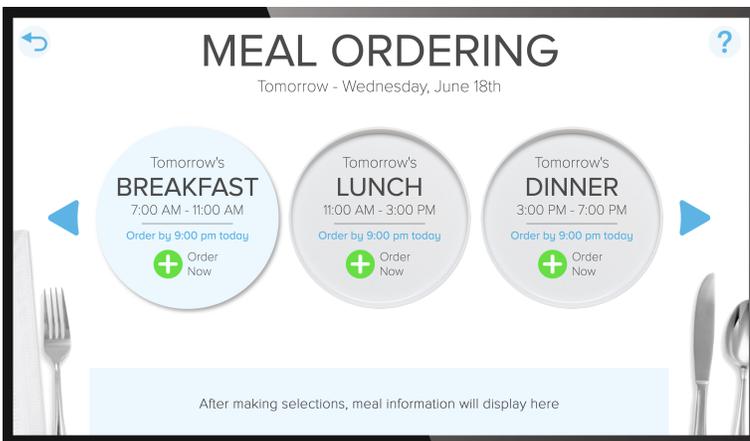
Interactive TV

A complete patient room solution for education, entertainment, and communication, designed to enhance the patient experience and simplify how hospitals deliver information and services.



Engage Patients in Their Care in Fewer Steps

The Interactive TV turns the in-room television into an intuitive, engaging touchpoint that keeps patients connected to their care. Patients can access education, request services, explore resources, and view care updates with ease. Behind the scenes, the platform integrates with clinical systems to automate workflows, route requests to the right teams, and ensure patients receive the information and support they need—without adding to staff workload.



Ease Team Response

Reduce Staff Workload

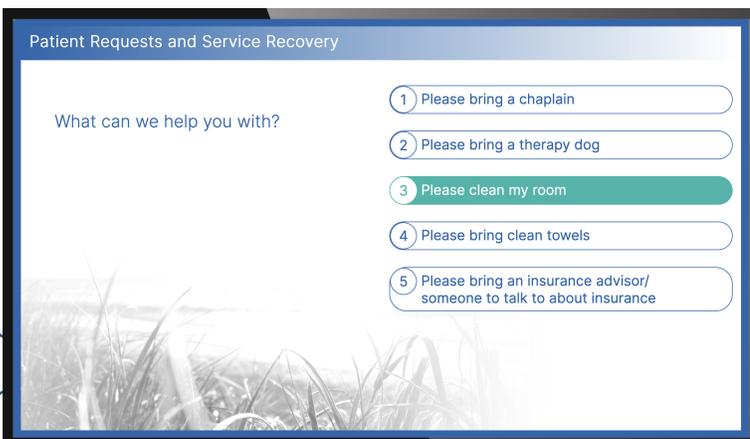
Enables patients to request non-clinical items or services directly from the department responsible, reducing nurse fatigue and ensuring timely responses for needs like room cleaning, pastoral care, or mobility assistance.

Support Service Recovery

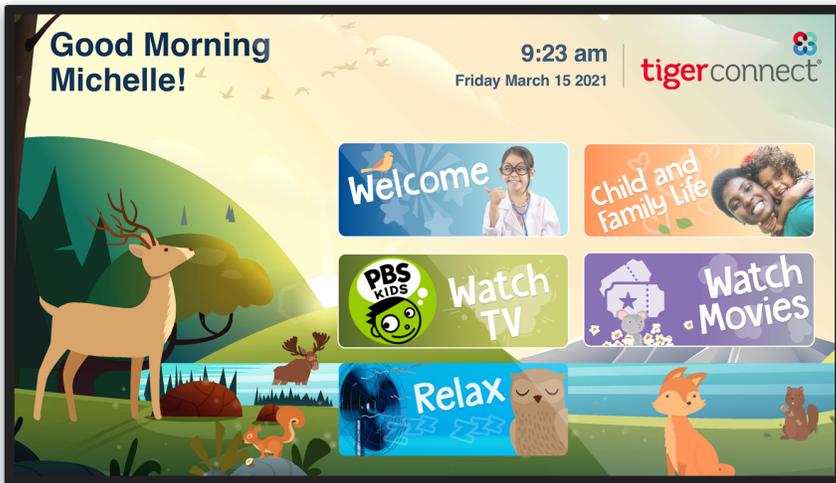
Targeted survey prompts help ensure rooms are clean, services are delivered on time, and patients remain comfortable. Any concerns are routed instantly to the right team for fast service recovery – keeping patients supported while reducing follow-up burden on staff.

Virtual Care Integration

Telehealth and virtual nursing capabilities enable remote care delivery, allowing clinicians to check-in, monitor progress, and support patients without entering the room.



Transform the Patient Experience



Improve Patient Comfort and Control

Greet patients by name and offer calming content that sets a comfortable tone for their stay. Patients can access entertainment apps, relaxation and sleep aids, and adjust room temperature and lighting without assistance.

Adapt to Every Patient Population

Engage children with age-appropriate themes, entertainment, and pediatric health libraries. Support seniors with larger fonts, high-contrast themes, medication information, and rehabilitation resources. Serve all patients content in their preferred language.

Streamline Patient Education

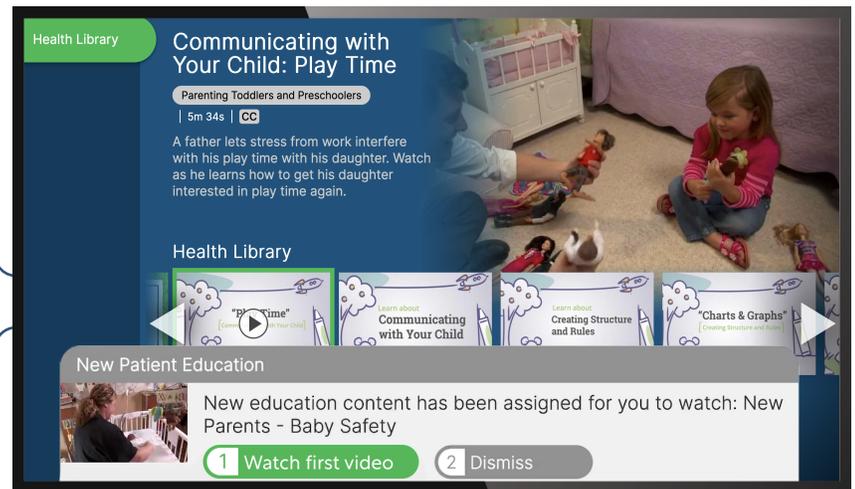
Automatically assign educational content from within the EHR, specific to each patient based on details such as unit or diagnosis, with documentation flowing back to the EHR.

Ensure Accessibility

Enable all patients to access information regardless of vision, mobility, or comfort through audio narration, personal device control, visual displays, and language selection.

Advanced Meal Ordering

Integrate with meal-ordering systems and diet orders, so patients make choices guided by their physicians' orders, with dietary restrictions displaying automatically in the system.



Complete the Care Environment

Care Team Awareness

Uses RTLS badges to display the name, photo, and role of caregivers as they enter the room, giving patients instant clarity about who is involved in their care.

Tablet Option

Bedside tablet provides Interactive TV features for shared rooms, visitors, or patients who prefer quiet, private access.

Proactive Patient Communication

Customizable pop-ups deliver timely education reminders, facility updates, and emergency information.

Paperless Information

Digital handbooks, menus, welcome videos, and other resources can be updated in real-time and viewed in the patient's preferred language, reducing paper waste, and keeping patients informed.

Bring-Your-Own Remote Control

QR code enables patients to use their personal smartphone as a TV remote.

Spiritual & Faith-Based Programming

Seven spirituality channels including Native American, Jewish, Catholic, Christian, Islamic, Buddhist, and general programming with prayers, teachings, and meditation for on-demand comfort throughout the patient stay.