



WORKFLOW OPTIMIZATION


Reduce EMS to  
Emergency Room Delays

Emergency care depends on effective communication between EMS and emergency departments, yet traditional manual processes frequently lead to delays due to bottlenecks, miscommunication, and limited information exchange.

**TigerConnect Pre-Hospital** addresses these issues by providing HIPAA-compliant real-time video, voice, and data communication along with streamlined digital messaging. Enhanced information sharing reduces gaps in communication, facilitates quicker room preparation and improves coordination among teams, ultimately leading to better patient outcomes.

Explore the advantages of an automated workflow with TigerConnect Pre-Hospital.


Manual Workflow



Crew calls hospital radio with verbal report while transporting patient.

2-5 min


Incomplete info



ED staff answers radio getting incomplete info.

2-5 min


Treatment delays



ED staff manually documents incoming patient information missing some patient details.

3-5 min

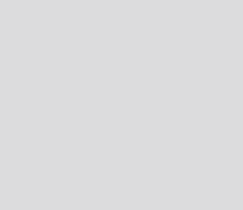
Data entry errors



Hospital prepares room based on verbal communication; if additional service lines are needed, ED staff initiates the process and provides patient info.

5-10 min


Reactive response



Patient arrives; EMS provides verbal handoff to ED staff, noting additional changes since the initial verbal report.

3-5 min

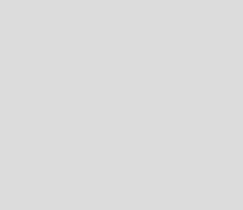
Redundant handoff



Registration receives patient identification and proceeds with registering despite missing some info.

5-8 min

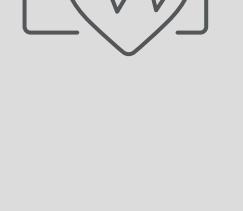
No audit trail



ED staff manually transfers written information to hospital charts

5-10 min

Data entry errors




Nurse manually enters vitals and pertinent information into hospital system.

5-10 min

Duplicate work


Automated Workflow



Crew sends case to hospital, including media like an ID and clinical pictures.

< 30 sec

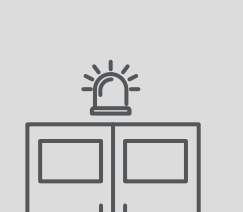
Complete context



ED staff receives patient information, and a GPS-powered ETA.

Instant

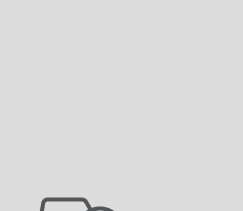
Zero information loss



Hospital pre-registers patient using HIPAA-compliant communications while en route.

Automatic

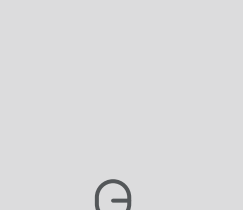
Full compliance



Room prepared and service lines auto-alerted based on case information.

2-3 min

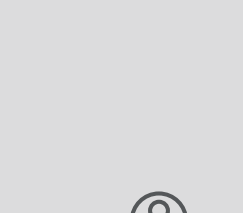
Proactive response



Patient arrives, EMS confirms patient information.

1-2 min


Streamlined arrival




ED staff copies information directly into EHR.

< 1min

Zero transcription



Door-to-Treatment Time:  
31-60  
minutes



Door-to-Treatment Time:  
7-12  
minutes

\* Time estimates may vary based on workflow steps and various other factors.

By replacing manual processes with automated communication, TigerConnect Pre-Hospital enables efficient collaboration between EMS and Emergency Department teams, ultimately delivering faster and more effective patient care. Schedule a demo today to learn more.

Get a Demo

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