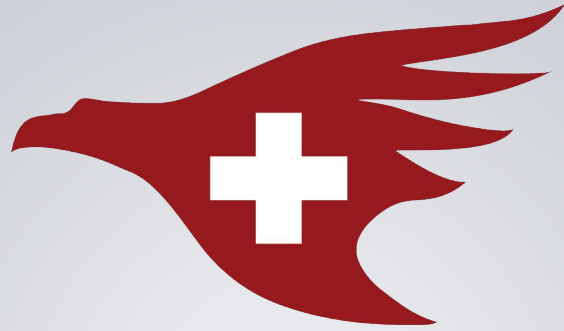




twiage

EMS Admin Training Presentation

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EMS Admin Panel

- The EMS Admin Panel is a web portal accessible on any web browser at <https://ems.twiagemed.net/>
- This EMS admin tool is reserved for EMS leadership at your agency.
- If you require admin access at any point please reach out to our support email: Support@twiagemed.com or call our help line at (888)-589-4243.

EMS Admin Panel Guide



Twiage
For EMS

Welcome to EMS Dashboard

Sign in to continue

**Login with Admin
Credentials**



Email or username:

Password

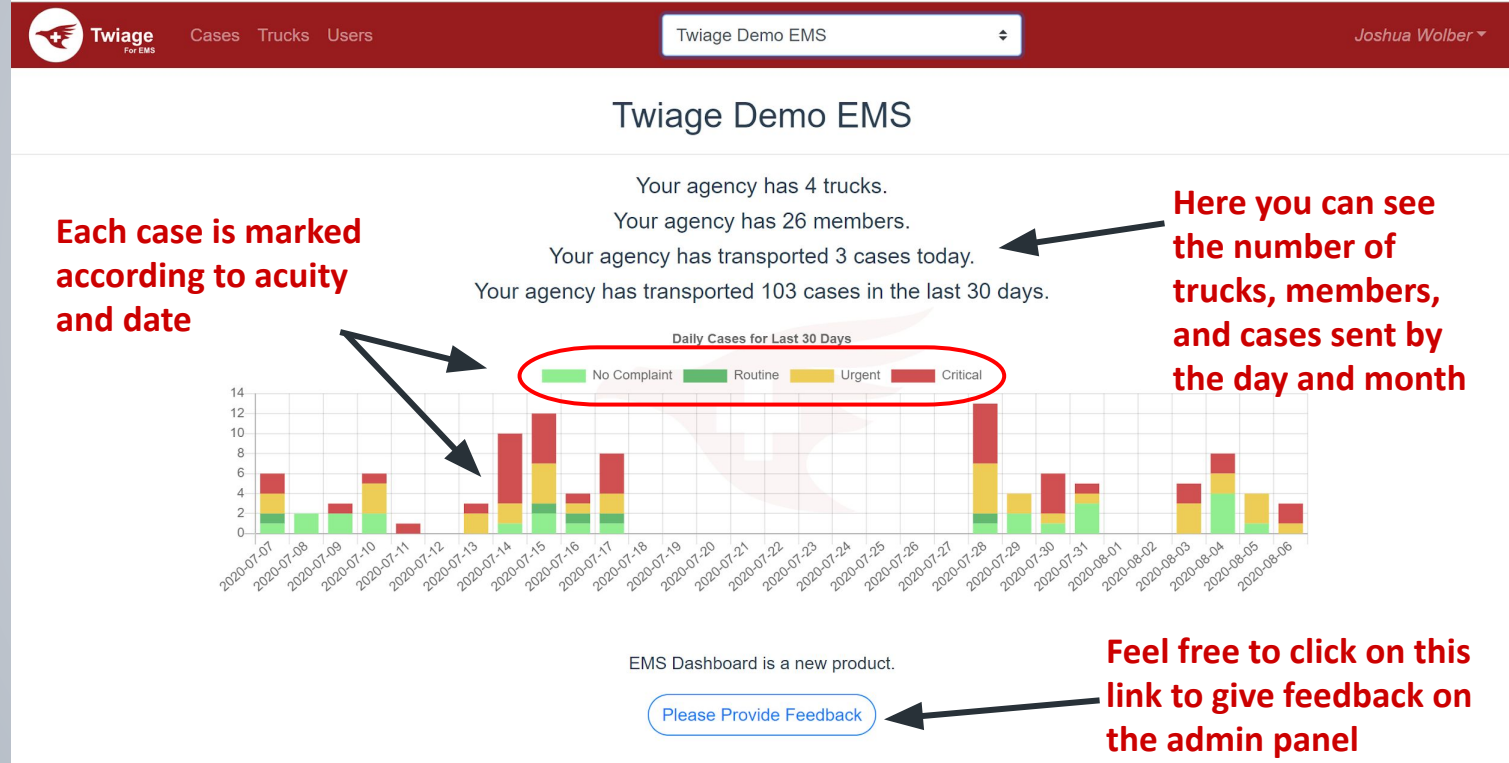
Sign in

[Reset Password](#)

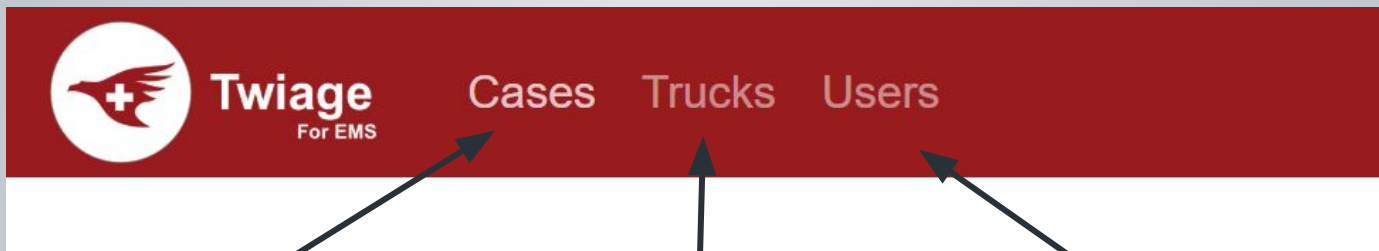


Click link to reset Password

Main Page



Three Main Tabs



This tab will bring you to the cases page where you can view details of each case.

This tab will show you which trucks you're currently using and you have the ability to add more and as well as edit the names of current trucks.

This tab will provide User details and give you the ability to add, edit, or remove users from your agency.

Cases Tab



Twiage
For EMS

Cases Trucks Users

Twiage Demo EMS

Joshua Wolber

Twiage Demo EMS Cases

Cases for **August 2020**

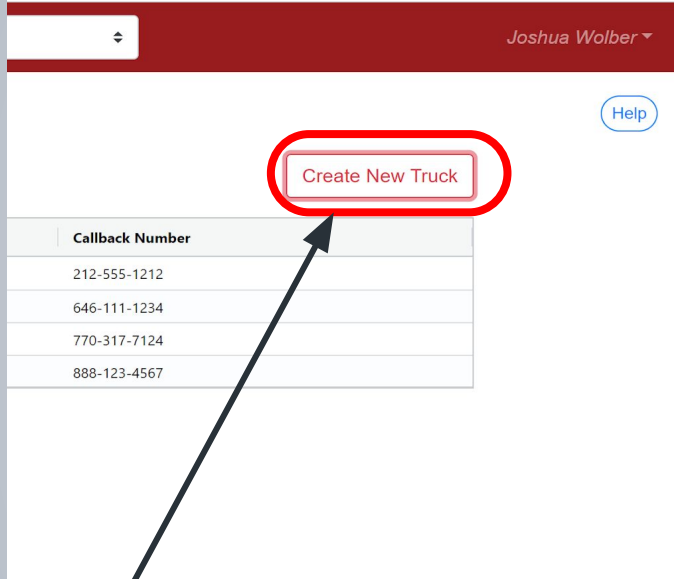
Update Table

20 Cases - Click case to view details.

Case Number	Truck	EMS User	Destination	Complaint	Created	Arrived
15980	BLS 26	Johnny Ems	McKay Memorial		2020-08-06 13:31:47	
15979	BLS 26	Johnny Ems	McKay Memorial		2020-08-06 13:19:47	2020-08-06 13:31:46
15958	BLS 26	Johnny Ems	Non-Twiage Hospital	Isolation	2020-08-06 10:09:57	2020-08-06 13:14:45
15956	A Demo truck	Lintong Su	Murphy Memorial		2020-08-05 17:14:06	
15955	BLS 26	Johnny Ems	McKay Memorial	Isolation	2020-08-05 12:15:59	2020-08-06 09:59:30
15953	BLS 26	Johnny Ems	Test Case	Isolation	2020-08-05 11:25:53	2020-08-05 12:13:07
15951	BLS 26	Johnny Ems	McKay Memorial	Isolation	2020-08-05 10:09:23	2020-08-05 11:08:11
15948	Medic 51	Lintong Su	McKay Memorial	Urgent	2020-08-04 17:36:25	2020-08-04 17:36:57
15947	BLS 26	John Ems	Hui Memorial Hospital	Isolation	2020-08-04 17:35:29	
15944	Rescue 99	Lintong Su	Test Case		2020-08-04 17:26:05	2020-08-04 17:26:19
15941	Rescue 99	Lintong Su		Other PEDI	2020-08-04 13:16:51	
15940	Rescue 99	Lintong Su			2020-08-04 13:15:37	2020-08-04 13:16:10
15937	A Demo truck	John Ems	Test Case		2020-08-04 12:09:06	2020-08-04 12:37:03
15936	BLS 26	Johnny Ems			2020-08-04 12:09:01	2020-08-05 09:57:20
15934	Medic 51	Otherachraf Othe...		Resp. Distress	2020-08-03 20:06:21	
15933	BLS 26	Otherachraf Othe...	Test Case	Other PEDI	2020-08-03 19:32:30	2020-08-03 20:05:08

You have the ability to filter the cases by any of the categories shown and by month as well.

Trucks Tab



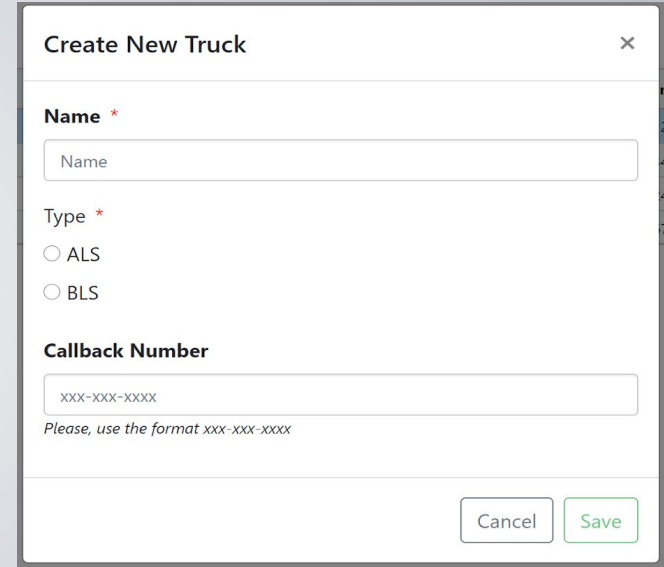
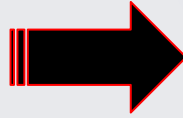
Joshua Wolber ▾

Help

Create New Truck

Callback Number
212-555-1212
646-111-1234
770-317-7124
888-123-4567

Select the “Create New Truck” button to add trucks to your agency



Create New Truck ×

Name *

Name

Type *

☐ ALS

☐ BLS

Callback Number

xxx-xxx-xxxx

Please, use the format xxx-xxx-xxxx

Cancel Save

You can insert name, type of life support, and callback number for ED to contact the ambulance directly.

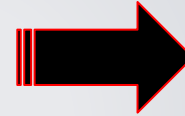
Users Tab

mo EMS ⌵ Joshua Wolber ▾

[Help](#)

Add New User

	Role	Last Login
age.com	Administrator	2020-02-01 15:41:22
gemed.com	Administrator	2020-07-06 09:56:16
emed.com	Administrator	2020-08-03 19:45:40
ole.com	Administrator	2020-08-04 17:35:17



**By clicking the “Add New User”
button you can add users accounts**

Add New User ×

E-mail *

Username *

First Name *

Last Name *

Mobile Phone

Please, use the format xxx-xxx-xxxx

Users Tab Continued

- Email address is entered to receive a welcome email and create a user password. This email address will also be used to help the user reset the password if needed.
- By entering the mobile number the user will have the ability to reset their password via SMS text messaging. They will then receive a token to their mobile phone to enter on the app and create a new password if needed.
- Username must be a minimum of 6 characters

Add New User

E-mail *

User's e-mail address

Username *

Username

First Name *

First name

Last Name *

Last name

Mobile Phone

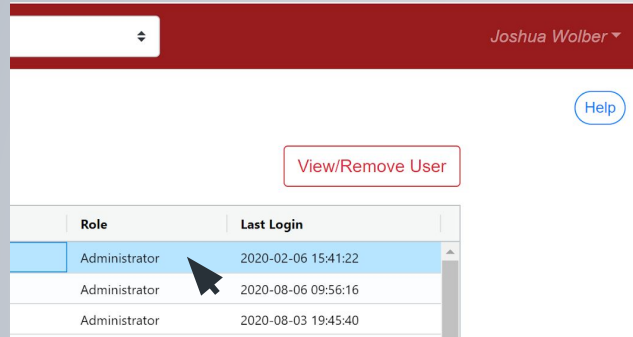
xxx-xxx-xxxx

Please, use the format xxx-xxx-xxxx

Cancel

Save

Users Tab continued



- By clicking on any case, it will highlight blue and you can then select the “View/Remove User” button where you can view user details and remove them if needed.
- Keep in mind removing a user does not delete their Twiage account but only removes user affiliation from your agency.

The screenshot shows the 'View/Remove User' modal form. It has a title bar with a close button. The form contains three input fields: 'User Name' with the value 'averytest123', 'Email' with the value 'acoopertest@twiage.com', and 'Role' with the value 'Administrator'. At the bottom, there is a 'Remove User' button with a trash icon, which is circled in red. An arrow points from the 'Remove User' button in the modal to the 'Remove User' button in the main interface. There is also a 'Cancel' button.

View/Remove User

User Name
averytest123

Email
acoopertest@twiage.com

Role
Administrator

Remove User **Cancel**

Thank you for using Twiage!

Please contact us at
support@twiagemed.com
Twiage Help Line: (888)-589-4243