

Secure, Simplified Patient Engagement

TigerConnect® Patient Engagement

Patient Engagement without the Hassle

Communicating with patients can be challenging, time-consuming, and ineffective with never-ending rounds of phone tag and cumbersome patient portals. Not only does this create additional burdens for clinical and administrative staff, but it can also lead to negative patient experiences, poor patient outcomes, and patient attrition.

TigerConnect Patient Engagement takes the friction out of patient communication and facilitates seamless, HIPAA-compliant text, voice, and video communication with patients, family members, and caregivers. With robust, easy-to-use features that streamline tedious processes and no patient apps or portals, TigerConnect allows you to effortlessly improve patient experiences, outcomes, and retention.

No Patient Apps or Portals

Easily connect with patients via secure, two-way text without any patient apps or portals. Patients receive a link via SMS where they can immediately have a secure, encrypted conversation.

Reach More Patients with Less Effort

Simplify your patient engagement workflows before, during, and after care with automated reminders, message templates, broadcast lists, and other robust features that allow you to reach more patients while saving time and headaches.

Deliver Care from Anywhere

Conduct virtual visits on your desktop or mobile device, and easily loop in other care team members as needed. Patients can also send photos, so you can monitor their recovery without an in-person appointment.

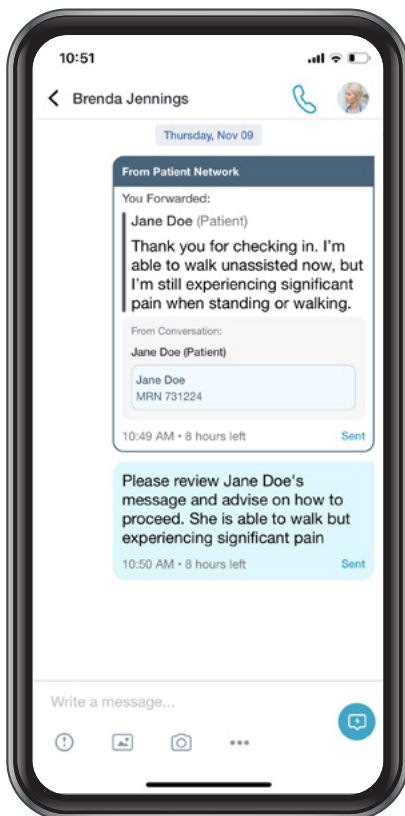
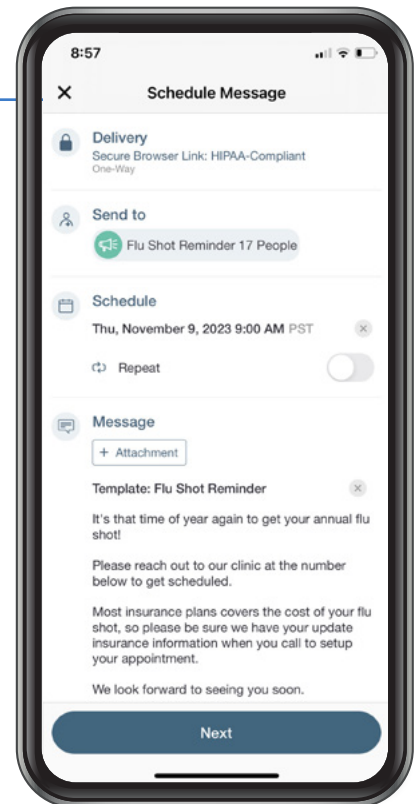
- HIPAA-compliant text, voice, and video communication
- Easy for patients and family members – no portals, apps, or logins
- Save time and simplify patient communication with robust, easy-to-use features



Seamless, Efficient Patient Engagement

Save time, enhance patient experiences, and increase revenue with robust, easy-to-use features that streamline patient engagement.

- Automate or schedule messages in advance to improve your no-show rate, treatment plan adherence, and patient retention
- Deploy customizable templates with dynamic fields to save time when sending recurring messages
- Create broadcast lists to notify specific patient populations of care reminders, new services, office closures, and more
- Utilize the virtual welcome lobby to manage your patient queue, respond to general inquiries, handle prescription refill requests, and more with ease



Better Communication Across the Patient Journey

Keep everyone across the patient's healthcare journey informed and in the loop to achieve the best possible patient outcomes.

- Reach out to family members or caregivers to provide updates during a procedure or monitor treatment plan adherence
- Communicate with PCPs, specialists, and other providers outside of your organization to streamline referrals and improve continuity of care
- Coordinate care more efficiently by adding on TigerConnect Clinical Collaboration Platform so staff can communicate with each other and patients on a single platform
- Upload patients directly from your EHR, and archive conversations or export to your EHR for documentation

Find Out More

See how **TigerConnect Patient Engagement** can help you deliver better patient experiences while saving time and headaches. Contact us to get started!

[Get Started Today](#)