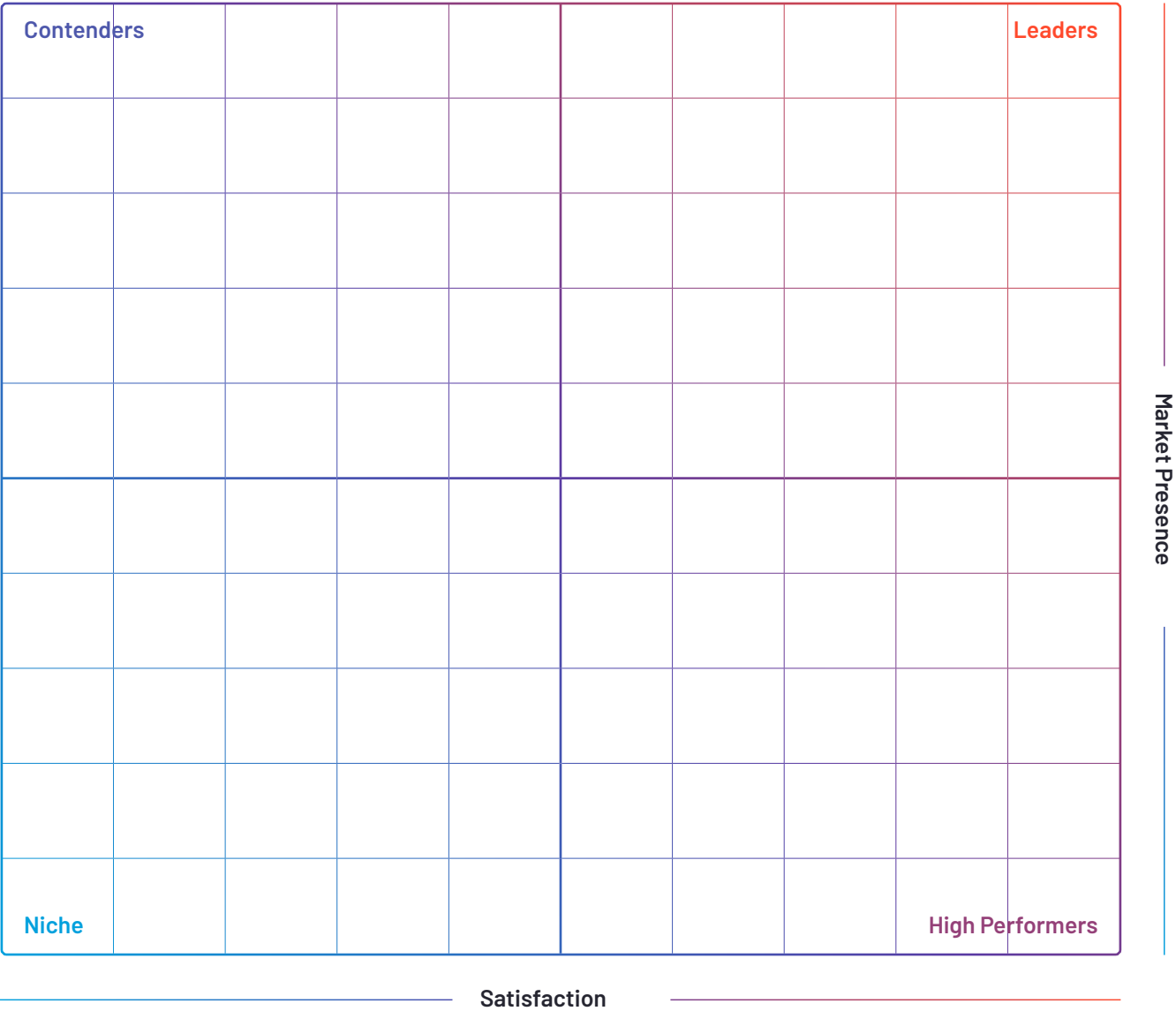


Clinical Communication and Collaboration Software



(Clinical Communication and Collaboration Software continues on next page)

Clinical Communication and Collaboration Software (continued)

Clinical Communication and Collaboration Software Definition

Clinical communication and collaboration (CC&C) systems coordinate activities and data flow between clinicians, nurses, physicians, and other medical professionals. CC&C software securely integrates with clinical systems like [EHR software](#) (supplementing existing patient data with additional documents, images, and messaging), [medical staff scheduling software](#) (providing visibility about the availability of on-campus and on-call staff), and healthcare IT systems (enhancing workflow and improving care transitions).

Hospitals, [ancillary care providers](#), and clinical laboratories can leverage CC&C solutions to reduce referral leakage and rate of readmissions, and ensure interoperability between systems. With a CC&C platform deployed, health care organizations and practices can maintain patient data, facilitate real-time collaboration, reduce inefficiency and gaps, achieve patient safety and satisfaction, and preserve profitability.

While CC&C software products are designed to improve communication between medical staff to positively impact the provision and delivery of care, [HIPAA compliant messaging software](#) provides a secure messaging solution to facilitate provider-patient communication.

To qualify for inclusion in the Clinical Communication and Collaboration (CC&C) category, a product must:

- ▶ Promote and facilitate real-time communication between clinicians and medical staff
- ▶ Collect, store, and share patient data, documents, images, and information between health care professionals and systems
- ▶ Be used on a variety of mobile devices or cloud technologies
- ▶ Adhere to industry compliance and standards such as Health Insurance Portability and Accountability Act (HIPAA) and Hospital Consumer Assessment of Healthcare Providers and Systems (HCAHPS) scores

Clinical Communication and Collaboration Software Grid® Scoring Description

Products shown on the Grid® for Clinical Communication and Collaboration have received a minimum of 10 reviews/ratings in data gathered by March 05, 2024. Products are ranked by customer satisfaction (based on user reviews) and market presence (based on market share, seller size, and social impact) and placed into four categories on the Grid®:

- ▶ Products in the Leader quadrant are rated highly by G2 users and have substantial Market Presence scores. Leaders include: [TigerConnect Clinical Collaboration Platform](#) and [Buzz Medical Messenger](#)
- ▶ High Performing products have high customer Satisfaction scores and low Market Presence compared to the rest of the category. High Performers include: [symlr Clinical Communications](#), [OnPage](#), [Hucu.ai](#), and [Celo](#)
- ▶ Contender products have relatively low customer Satisfaction scores and high Market Presence compared to the rest of the category. While they may have positive reviews, they do not have enough reviews to validate those ratings. Contenders include: [Verizon Healthcare IT Solutions](#)
- ▶ Niche products have relatively low Satisfaction scores and low Market Presence compared to the rest of the category. While they may have positive reviews, they do not have enough reviews to validate those ratings. Niche products include: [Vocera Platform](#), [Spok](#), [Trillian](#), [Voalte Messenger](#), and [RXNT](#)



Grid® Scores for Clinical Communication and Collaboration Software

The table below shows the Satisfaction and Market Presence scores that determine product placement on the Grid®. To learn more about each of the products, please see the profile section.

Leaders

	# of Reviews	Satisfaction	Market Presence	G2 Score
TigerConnect Clinical Collaboration Platform	151	96	74	85
Buzz Medical Messenger	47	84	57	71

High Performers

symplr Clinical Communications	132	59	45	52
OnPage	149	59	43	51
Hucu.ai	37	64	13	38
Celo	20	58	8	33

Contenders

Verizon	12	37	89	63
---------	----	----	----	----

Niche

Vocera Platform	13	44	47	46
Spok	11	30	46	38
Trillian	46	38	22	30
Voalte Messenger	10	9	26	17
RXNT	10	15	17	16

* Products are ordered by G2 Score. Satisfaction score is used as a tiebreaker if two products have the same G2 Score.



Grid® Methodology

Grid® Rating Methodology

The Grid® represents the democratic voice of real software users, rather than the subjective opinion of one analyst. G2 rates products from the Clinical Communication and Collaboration category algorithmically based on data sourced from product reviews shared by G2 users and data aggregated from online sources and social networks.

Technology buyers can use the Grid® to help them quickly select the best products for their businesses and to find peers with similar experiences. For sellers, media, investors, and analysts, the Grid® provides benchmarks for product comparison and market trend analysis.

Grid® Scoring Methodology

G2 rates products and sellers based on reviews gathered from our user community, as well as data aggregated from online sources and social networks. We apply a unique algorithm(v3.0) to this data to calculate the Satisfaction and Market Presence scores in real time. The Grid® Report for Clinical Communication and Collaboration | Spring 2024 is based on scores calculated using the G2 algorithm v3.0 from reviews collected through March 05, 2024. To view the Clinical Communication and Collaboration Grid® with the most recent data, please visit the [Clinical Communication and Collaboration](#) page. For more details on Grid® Scoring, please view the [G2 Scoring Methodology here](#).

Grid® Categorization Methodology

Making G2 research relevant and easy for people to use as they evaluate and select business software products is one of our most important goals. In support of that goal, organizing products and software companies in a well-defined structure that makes capturing, evaluating, and displaying reviews and other research in an orderly manner is a critical part of the research process.

To manage the process of categorizing the software products and the related reviews in the G2 community, G2 follows a publicly available [categorization methodology](#). All products appearing on the Grid® have passed through G2's categorization methodology and meet G2's category standards.

Many terms that appear regularly across G2 and are used to aid in product categorization warrant a definition to facilitate buyer understanding. These terms may be included within reviews from the G2 community or in executive summaries for products included on the Grid®. A [list of standard definitions](#) is available to G2 users to eliminate confusion and ease the buying process.

Rating Changes and Dynamics

The ratings in this report are based on a snapshot of the user reviews and social data collected by G2 up through March 05, 2024. The ratings may change as the products are further developed, the sellers grow, and as additional opinions are shared by users. G2 updates the ratings on its website in real time as additional data is received, and this report will be updated as significant data is received. By improving their products and support and/or by having more satisfied customer voices heard, Contenders may become Leaders and Niche sellers may become High Performers.

(Grid® Methodology continues on next page)

** Net Promoter, Net Promoter System, Net Promoter Score, NPS and the NPS-related emoticons are registered trademarks of Bain & Company, Inc., Fred Reichheld and Satmetrix Systems, Inc.



Grid® Methodology (continued)

Trust

Keeping our ratings unbiased is our top priority. We require the use of a LinkedIn account or verified business email address to validate a G2 user's identity and employer. We also validate users by partnering with sellers and organizations to securely authenticate users through select platforms. We do not allow users to review their current or former employers' products, or those of their employers' competitors. Additionally, all reviews are manually checked by our team after our algorithm filters out reviews that don't meet our submission requirements. All reviews must pass our moderation process before they are published.

Our G2 staff does not add any subjective input to the ratings, which are determined algorithmically based on data aggregated from publicly available online sources and social networks. Sellers cannot influence their ratings by spending time or money with us. Only the opinion of real users and data from public sources factor into the ratings.

G2 may occasionally offer incentives for honest reviews to help us gather a full and accurate data set. These incentives are offered as thank-yous for approved reviews. Incentives are never conditioned upon the substance of the review, positive or negative. Each such incentivized review is disclosed with an "Incentivized Review" banner.

Grid® Inclusion Criteria

All products in a G2 category that have at least 10 reviews from real users of the product are included on the Grid®. Inviting other users, such as colleagues and peers, to join G2 and share authentic product reviews will accelerate this process.

If a product is not yet listed on G2 and it fits the market definition above, then users are encouraged to [suggest its addition](#) to our [Clinical Communication and Collaboration category](#).

Product Profiles

Product profiles and detailed charts are included for products with 10 or more reviews.



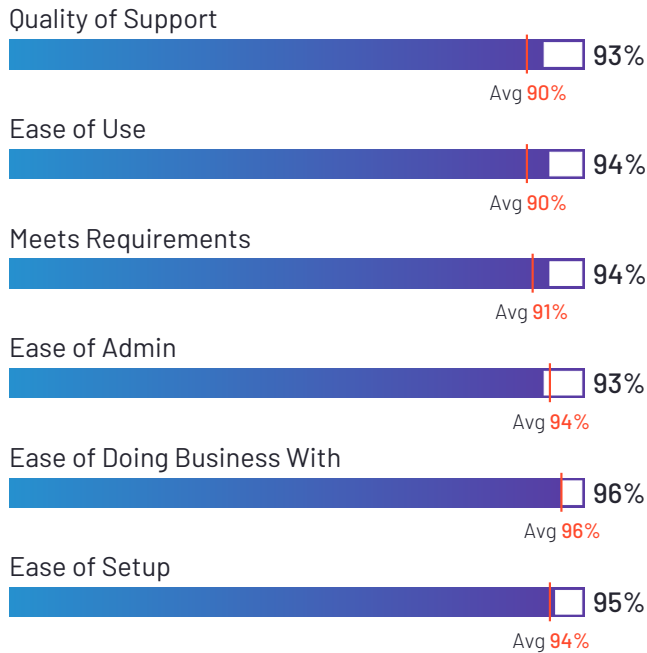
TigerConnect Clinical Collaboration Platform

4.5 ★★★★★ (192)



TigerConnect Clinical Collaboration Platform has been named a Leader based on receiving a high customer Satisfaction score and having a large Market Presence. TigerConnect Clinical Collaboration Platform received the highest Satisfaction score among products in Clinical Communication and Collaboration. 95% of users rated it 4 or 5 stars, 90% of users believe it is headed in the right direction, and users said they would be likely to recommend TigerConnect Clinical Collaboration Platform at a rate of 91%. TigerConnect Clinical Collaboration Platform is also in the Medical Staff Scheduling, HIPAA Compliant Messaging, and Patient Engagement categories.

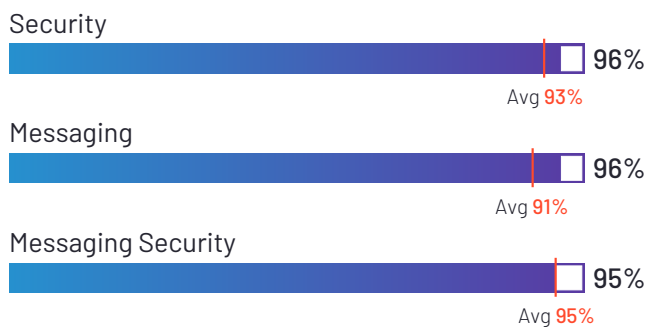
Satisfaction Ratings



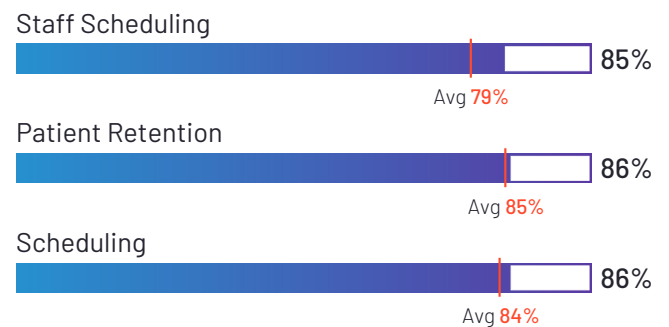
Top Industries Represented



Highest-Rated Features



Lowest-Rated Features



Ownership
TigerConnect



HQ Location
Santa Monica, CA



Year Founded
2010



Employees (Listed On LinkedIn)
289



Company Website
tigerconnect.com

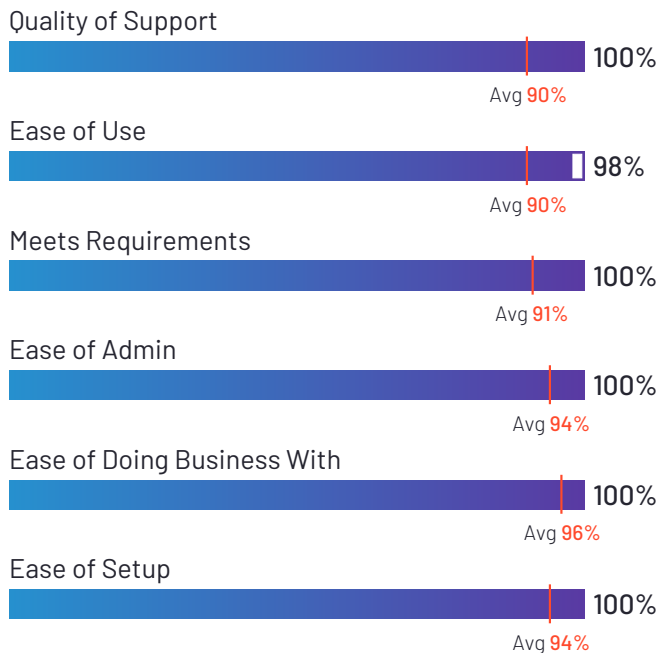


5.0 ★★★★★ (61)



Buzz Medical Messenger has been named a Leader based on receiving a high customer Satisfaction score and having a large Market Presence. 100% of users rated it 4 or 5 stars, 100% of users believe it is headed in the right direction, and users said they would be likely to recommend Buzz Medical Messenger at a rate of 99%. Buzz Medical Messenger is also in the HIPAA Compliant Messaging and Telemedicine categories.

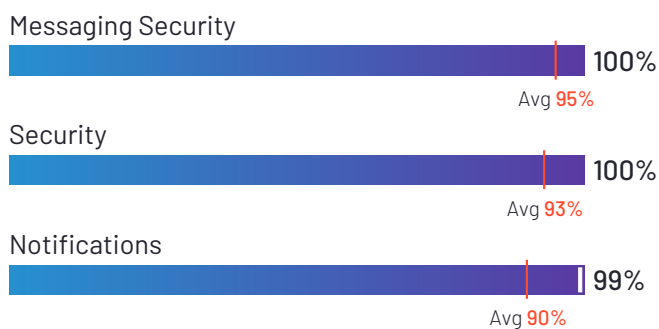
Satisfaction Ratings



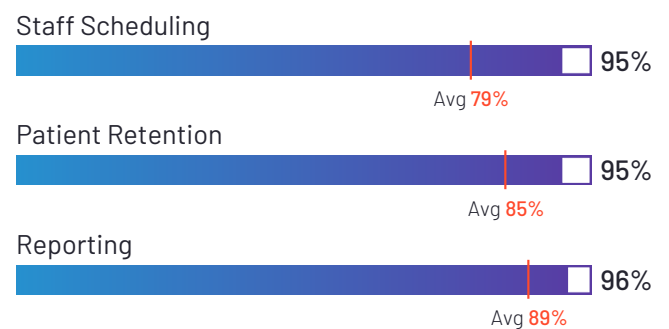
Top Industries Represented



Highest-Rated Features



Lowest-Rated Features



Ownership
Skyscape®



HQ Location
Marlborough,
MASSACHUSETTS



Year Founded
1993



**Employees (Listed
On LinkedIn)**
122



Company Website
buzz.skyscape.com

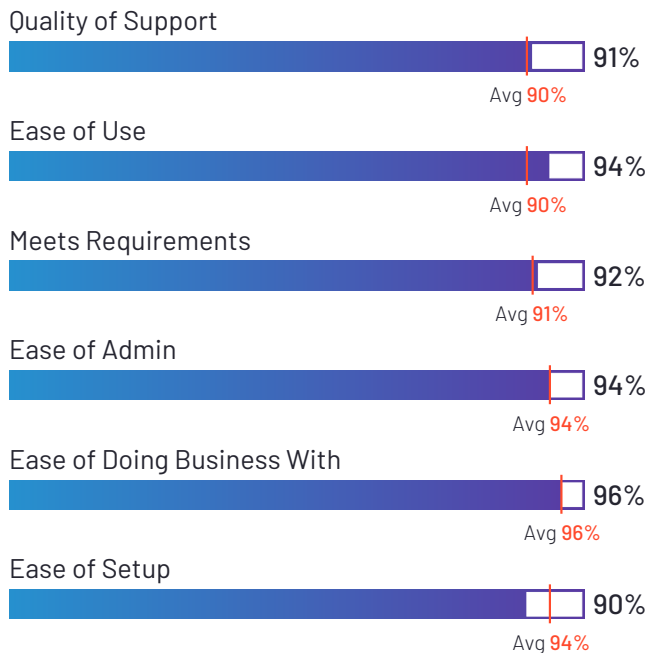


4.5 ★★★★★ (144)



symplr Clinical Communications has been named a High Performer product based on having high customer Satisfaction scores and a low Market Presence compared to the rest of the category. 89% of users rated it 4 or 5 stars, 86% of users believe it is headed in the right direction, and users said they would be likely to recommend symplr Clinical Communications at a rate of 89%. symplr Clinical Communications is also in the HIPAA Compliant Messaging category.

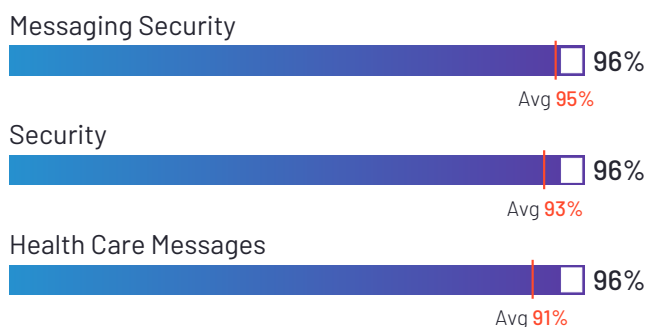
Satisfaction Ratings



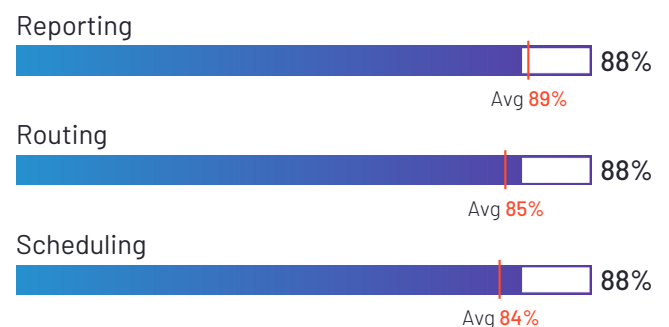
Top Industries Represented



Highest-Rated Features



Lowest-Rated Features



Ownership
symplr



HQ Location
Houston, Texas



Year Founded
2006



Employees (Listed On LinkedIn)
1,575



Company Website
www.symplr.com



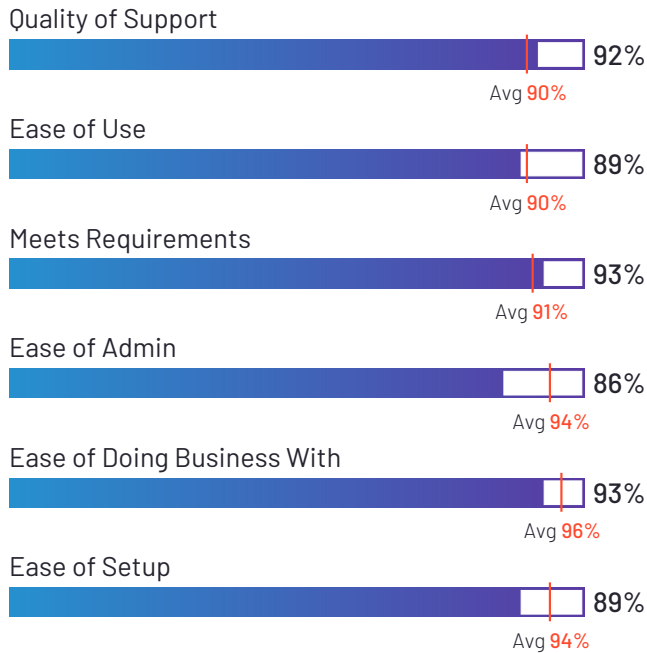
OnPage

4.3 ★★★★★ (230)



OnPage has been named a High Performer product based on having high customer Satisfaction scores and a low Market Presence compared to the rest of the category. 91% of users rated it 4 or 5 stars, 76% of users believe it is headed in the right direction, and users said they would be likely to recommend OnPage at a rate of 87%. OnPage is also in the IT Alerting and Incident Management categories.

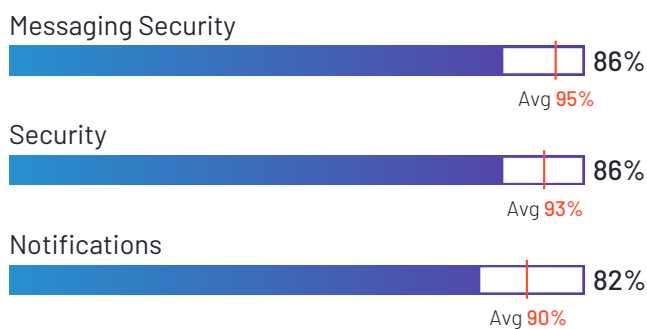
Satisfaction Ratings



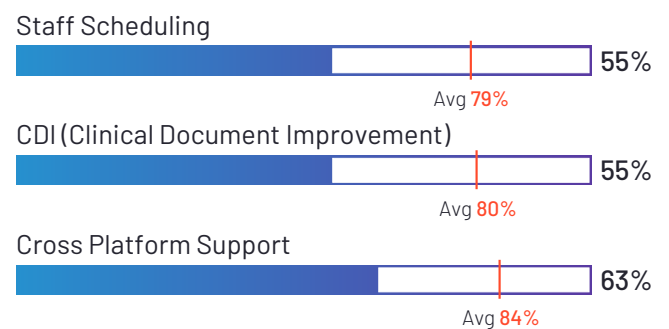
Top Industries Represented



Highest-Rated Features



Lowest-Rated Features



Ownership
OnPage



HQ Location
Waltham, MA



Year Founded
1997



Employees (Listed On LinkedIn)
30



Company Website
www.onpage.com

**HUCU.AI**

Hucu.ai

4.4 ★★★★★ (41)



Hucu.ai has been named a High Performer product based on having high customer Satisfaction scores and a low Market Presence compared to the rest of the category. 95% of users rated it 4 or 5 stars, 87% of users believe it is headed in the right direction, and users said they would be likely to recommend Hucu.ai at a rate of 89%. Hucu.ai is also in the HIPAA Compliant Messaging category.

Satisfaction Ratings

Quality of Support



Ease of Use



Meets Requirements



Ease of Admin



Ease of Doing Business With



Ease of Setup



Top Industries Represented



Highest-Rated Features

Modules



Messaging Security



Data Sharing



Lowest-Rated Features

CDI (Clinical Document Improvement)



Patient Retention



Reporting



Ownership
Hucu.ai



HQ Location
Chicago, Illinois



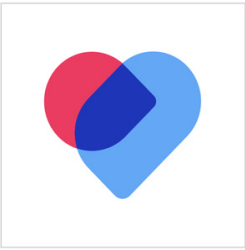
Year Founded
2019



Employees (Listed On LinkedIn)
23



Company Website
www.hucu.ai



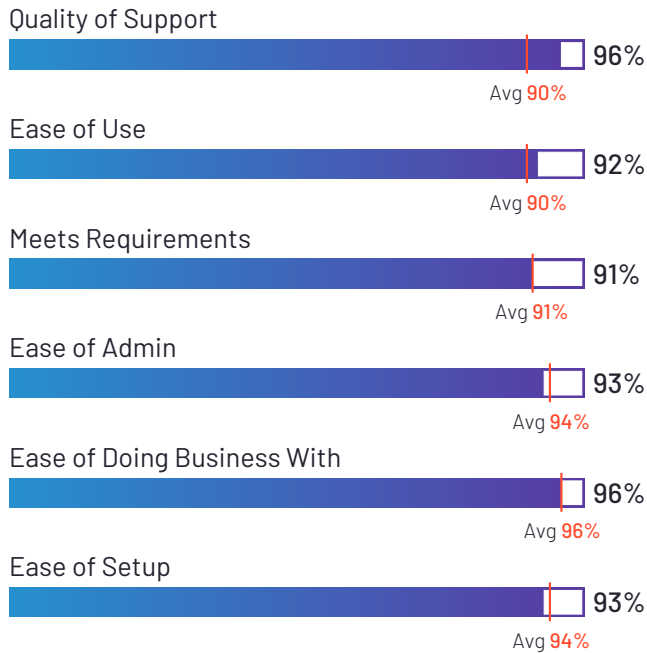
Celo

4.7 ★★★★★ (29)



Celo has been named a High Performer product based on having high customer Satisfaction scores and a low Market Presence compared to the rest of the category. 95% of users rated it 4 or 5 stars, 92% of users believe it is headed in the right direction, and users said they would be likely to recommend Celo at a rate of 92%. Celo is also in the HIPAA Compliant Messaging category.

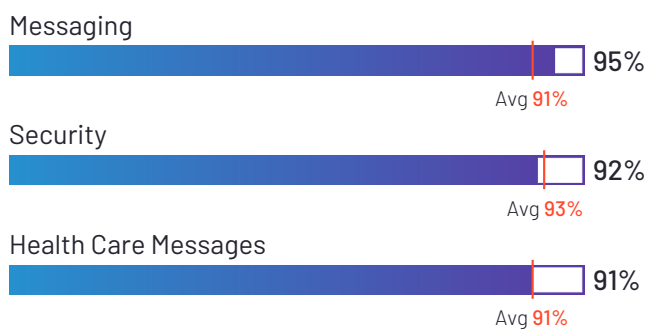
Satisfaction Ratings



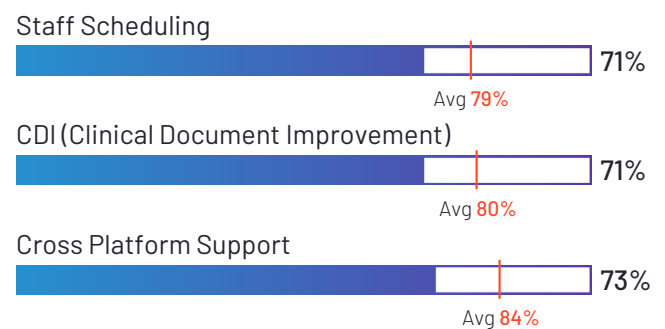
Top Industries Represented



Highest-Rated Features



Lowest-Rated Features



Ownership
Celo Health



HQ Location
Seattle, Washington



Year Founded
2016



Employees (Listed On LinkedIn)
31



Company Website
celohealth.com

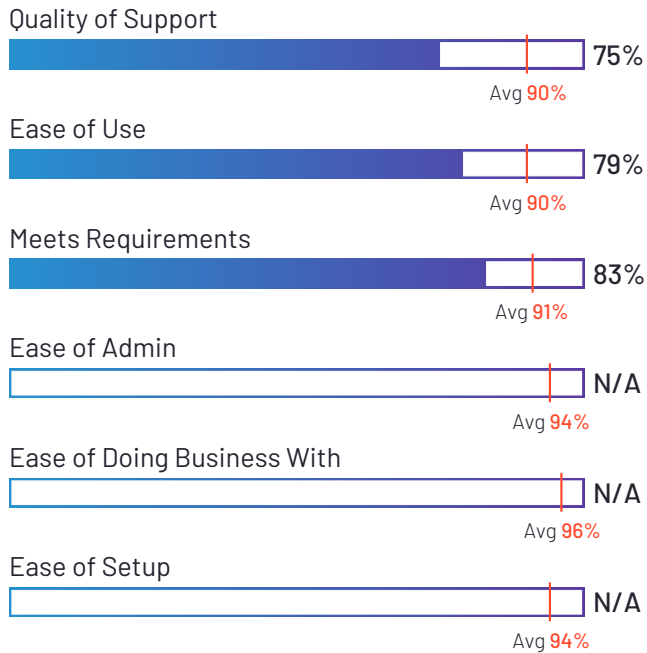


Verizon Healthcare IT Solutions

3.1 ★★★★★ (12)

Verizon Healthcare IT Solutions has been named a Contender product based on having a relatively low customer Satisfaction score and large Market Presence compared to the rest of the category. While they may have positive reviews, they do not have enough reviews to validate those ratings. Verizon has the largest Market Presence among products in Clinical Communication and Collaboration. 58% of users rated it 4 or 5 stars, 67% of users believe it is headed in the right direction, and users said they would be likely to recommend Verizon at a rate of 63%.

Satisfaction Ratings



Top Industries Represented



*N/A is displayed when fewer than five responses were received for the question.



Ownership
Verizon



HQ Location
Basking Ridge, NJ



Year Founded
1983



Employees (Listed On LinkedIn)
93,850



Company Website
[verizon.com](https://www.verizon.com)

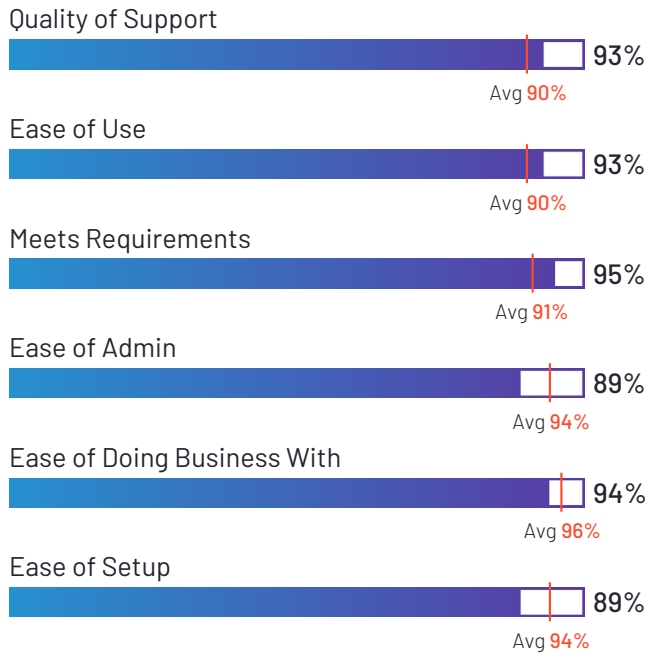


Vocera Platform

4.3 ★★★★★ (14)

Vocera Platform has been named a Niche product based on having a relatively low Satisfaction score and low Market Presence compared to the rest of the category. While they may have positive reviews, they do not have enough reviews to validate those ratings. 92% of users rated it 4 or 5 stars, 82% of users believe it is headed in the right direction, and users said they would be likely to recommend Vocera Platform at a rate of 86%. Vocera Platform is also in the Interactive Patient Care Systems (IPC) category.

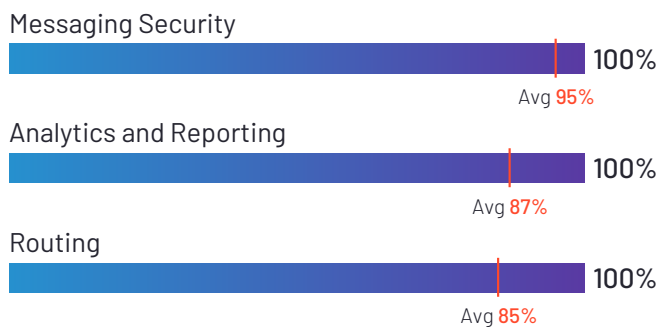
Satisfaction Ratings



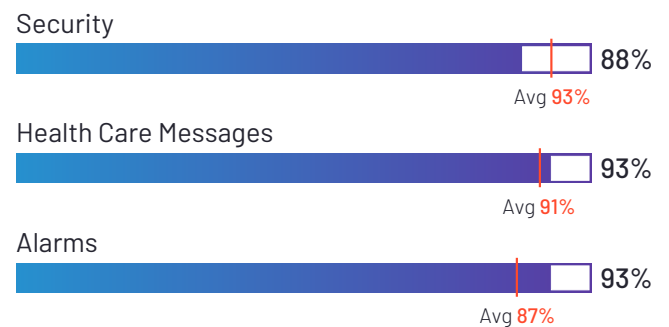
Top Industries Represented



Highest-Rated Features



Lowest-Rated Features



Ownership
Vocera
Communications



HQ Location
San Jose, CA



Year Founded
2000



**Employees (Listed
On LinkedIn)**
406



Company Website
www.vocera.com

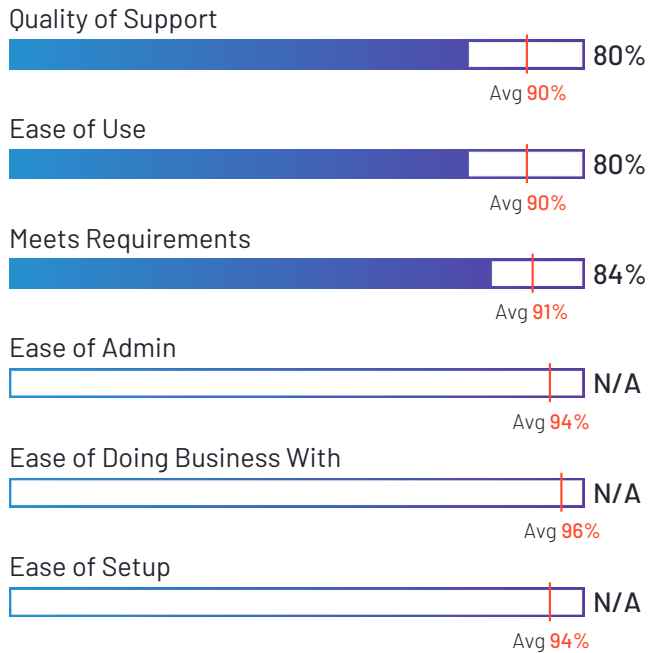


Spok

3.8 ★★★★★ (12)

Spok has been named a Niche product based on having a relatively low Satisfaction score and low Market Presence compared to the rest of the category. While they may have positive reviews, they do not have enough reviews to validate those ratings. 73% of users rated it 4 or 5 stars, 63% of users believe it is headed in the right direction, and users said they would be likely to recommend Spok at a rate of 73%. Spok is also in the Medical Staff Scheduling and HIPAA Compliant Messaging categories.

Satisfaction Ratings



*N/A is displayed when fewer than five responses were received for the question.

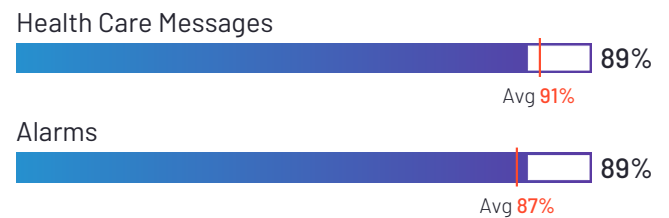
Top Industries Represented



Highest-Rated Features



Lowest-Rated Features



Ownership
Spok



HQ Location
Springfield, VA



Year Founded
1984



Employees (Listed
On LinkedIn)
407



Company Website
www.spok.com

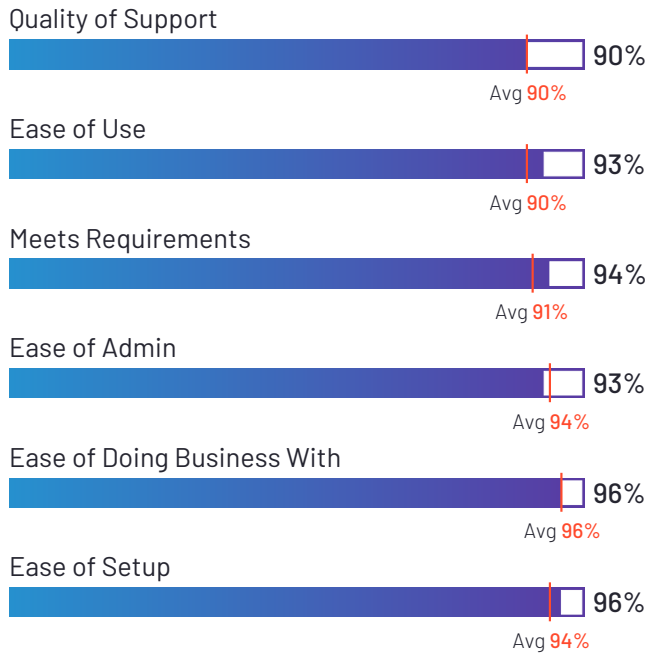


Trillian

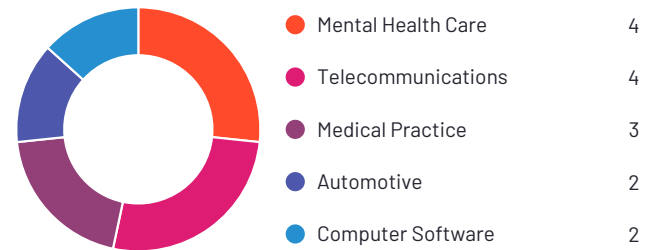
4.4 ★★★★★ (112)

Trillian has been named a Niche product based on having a relatively low Satisfaction score and low Market Presence compared to the rest of the category. While they may have positive reviews, they do not have enough reviews to validate those ratings. 93% of users rated it 4 or 5 stars, 75% of users believe it is headed in the right direction, and users said they would be likely to recommend Trillian at a rate of 89%. Trillian is also in the Business Instant Messaging, HIPAA Compliant Messaging, and Video Conferencing categories.

Satisfaction Ratings



Top Industries Represented



Highest-Rated Features



Lowest-Rated Features



Ownership
Cerulean Studios



HQ Location
Brookfield, CT



Year Founded
1998



**Employees (Listed
On LinkedIn)**
2



Company Website
trillian.im

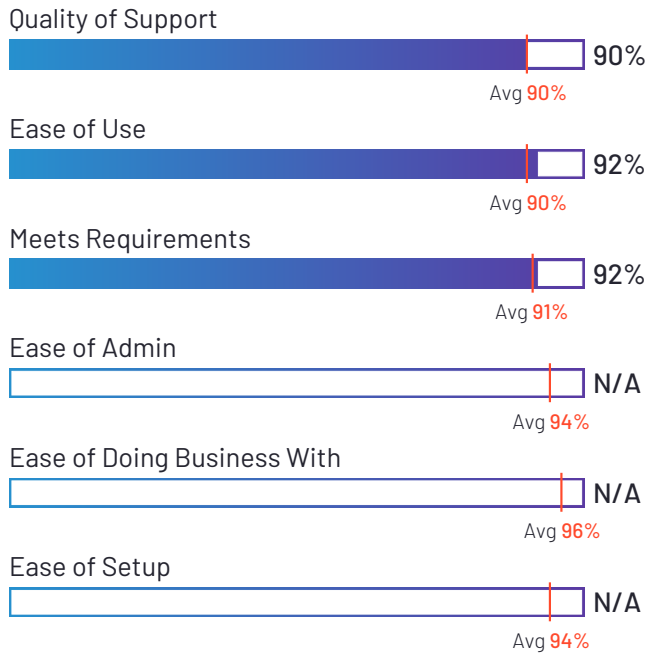


Voalte Messenger

4.3 ★★★★★ (10)

Voalte Messenger has been named a Niche product based on having a relatively low Satisfaction score and low Market Presence compared to the rest of the category. While they may have positive reviews, they do not have enough reviews to validate those ratings. 100% of users rated it 4 or 5 stars, 100% of users believe it is headed in the right direction, and users said they would be likely to recommend Voalte Messenger at a rate of 86%.

Satisfaction Ratings

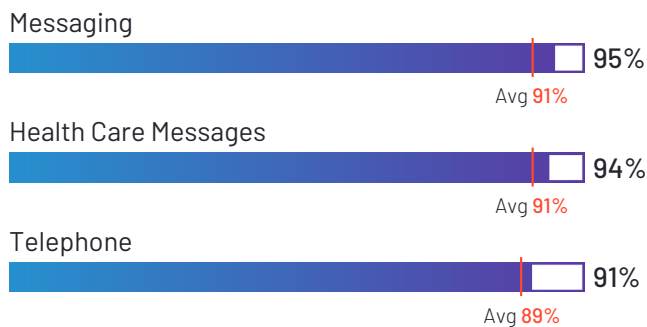


*N/A is displayed when fewer than five responses were received for the question.

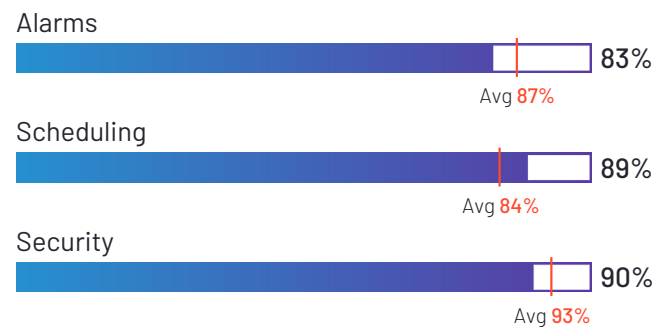
Top Industries Represented



Highest-Rated Features



Lowest-Rated Features



Ownership
Voalte



HQ Location
Sarasota, FL



Year Founded
2008



Employees (Listed
On LinkedIn)
28



Company Website
www.voalte.com

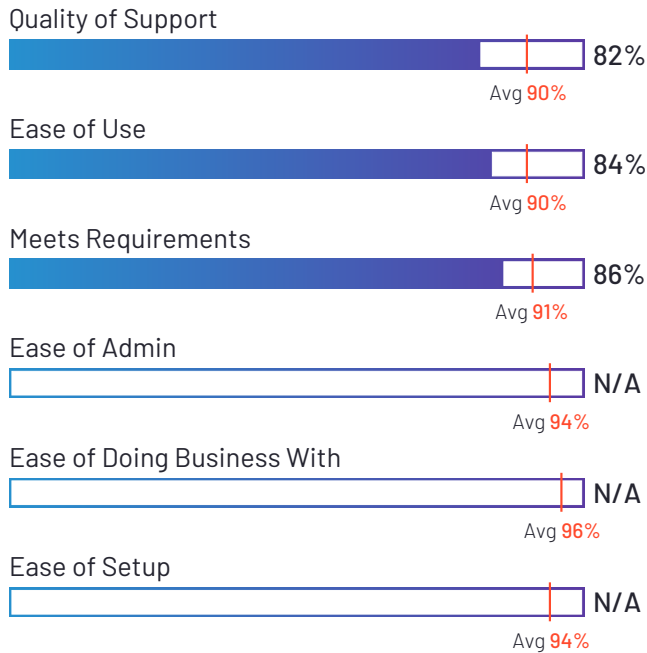


RXNT

4.2 ★★★★★☆ (53)

RXNT has been named a Niche product based on having a relatively low Satisfaction score and low Market Presence compared to the rest of the category. While they may have positive reviews, they do not have enough reviews to validate those ratings. 70% of users rated it 4 or 5 stars, 78% of users believe it is headed in the right direction, and users said they would be likely to recommend RXNT at a rate of 84%. RXNT is also in the Patient Intake, Patient Engagement, Clinical Documentation, E-Prescribing, Revenue Cycle Management, Healthcare Claims Management, EHR, Medical Practice Management, Patient Scheduling, Medical Billing, Hospice, Prior Authorization, Telemedicine, Value-Based Reimbursement, and Medical Coding categories.

Satisfaction Ratings



Top Industries Represented



*N/A is displayed when fewer than five responses were received for the question.



Ownership
RXNT



HQ Location
Annapolis, Maryland



Year Founded
1999



**Employees (Listed
On LinkedIn)**
106



Company Website
www.rxnt.com



Satisfaction Ratings for Clinical Communication and Collaboration

G2 reviewers rated software sellers ability to satisfy their needs as shown in the table below.

	Satisfaction		Satisfaction by Category						Net Promoter Score (NPS)
	Likelihood to Recommend	Product Going in Right Direction?	Meets Requirements	Ease of Admin	Ease of Doing Business With	Quality of Support	Ease of Setup	Ease of Use	
TigerConnect Clinical Collaboration Platform	91%	90%	94%	93%	96%	93%	95%	94%	71
Buzz Medical Messenger	99%	100%	100%	100%	100%	100%	100%	98%	97
sympplr Clinical Communications	89%	86%	92%	94%	96%	91%	90%	94%	61
OnPage	87%	76%	93%	86%	93%	92%	89%	89%	55
Hucu.ai	89%	87%	93%	100%	100%	95%	99%	92%	70
Celo	92%	92%	91%	93%	96%	96%	93%	92%	70
Verizon	63%	67%	83%	N/A	N/A	75%	N/A	79%	-16
Vocera Platform	86%	82%	95%	89%	94%	93%	89%	93%	46
Spok	73%	63%	84%	N/A	N/A	80%	N/A	80%	9
Trillian	89%	75%	94%	93%	96%	90%	96%	93%	58
Voalte Messenger	86%	100%	92%	N/A	N/A	90%	N/A	92%	50
RXNT	84%	78%	86%	N/A	N/A	82%	N/A	84%	20
Average	86%	83%	91%	94%	96%	90%	94%	90%	49

*N/A is displayed when fewer than five responses were received for the question.

**Net Promoter Score ranges from -100 to +100



Feature Comparison for Clinical Communication and Collaboration

G2 users have evaluated the following products by feature. Feature ratings are representative of reviewers overall satisfaction with each feature and do not necessarily take into account the breadth of individual product features. The results are shown below.

Collaboration

	Modules	Scheduling	Reporting
TigerConnect Clinical Collaboration Platform	89%	86%	88%
Buzz Medical Messenger	97%	96%	96%
sympplr Clinical Communications	90%	88%	88%
OnPage	66%	66%	70%
Hucu.ai	99%		93%
Celo	80%	81%	
Verizon	N/A	N/A	N/A
Vocera Platform	N/A	N/A	97%
Spok	N/A	N/A	N/A
Trillian	N/A	N/A	N/A
Voalte Messenger	N/A	89%	N/A
RXNT	N/A	N/A	N/A
Average	87%	84%	89%

(Feature Comparison for Clinical Communication and Collaboration continues on next page)

*N/A is displayed when fewer than five responses were received for the question.

**A blank box indicates that a seller has selected that they do not offer that feature.



Feature Comparison for Clinical Communication and Collaboration (continued)

G2 users have evaluated the following products by feature. Feature ratings are representative of reviewers overall satisfaction with each feature and do not necessarily take into account the breadth of individual product features. The results are shown below.

Communication

	Security	Health Care Messages	Alarms	Messaging	Telephone	Notifications
TigerConnect Clinical Collaboration Platform	96%	95%	91%	96%	86%	93%
Buzz Medical Messenger	100%	97%	96%	99%	97%	99%
sympplr Clinical Communications	96%	96%	90%	94%	92%	90%
OnPage	86%	79%	76%	69%	67%	82%
Hucu.ai	97%	96%		95%	94%	97%
Celo	92%	91%	78%	95%		82%
Verizon	N/A	N/A	N/A	N/A	N/A	N/A
Vocera Platform	88%	93%	93%	96%	98%	98%
Spok	N/A	89%	89%	89%	N/A	89%
Trillian	N/A	86%	N/A	83%		83%
Voalte Messenger	90%	94%	83%	95%	91%	90%
RXNT	N/A	N/A	N/A	N/A	N/A	N/A
Average	93%	91%	87%	91%	89%	90%

(Feature Comparison for Clinical Communication and Collaboration continues on next page)

*N/A is displayed when fewer than five responses were received for the question.
**A blank box indicates that a seller has selected that they do not offer that feature.



Feature Comparison for Clinical Communication and Collaboration (continued)

G2 users have evaluated the following products by feature. Feature ratings are representative of reviewers overall satisfaction with each feature and do not necessarily take into account the breadth of individual product features. The results are shown below.

Operations

	Correspondance Variety	Data Sharing	Cross Platform Support	Routing	Health Care IT Integration	Analytics and Reporting	Messaging Security
TigerConnect Clinical Collaboration Platform	88%	89%	87%	86%	89%	87%	95%
Buzz Medical Messenger	98%	99%	98%	99%	98%	98%	100%
symplr Clinical Communications	91%	89%	90%	88%	89%	89%	96%
OnPage	67%	65%	63%	63%	69%	67%	86%
Hucu.ai	98%	98%	94%		94%	93%	98%
Celo	78%	82%	73%	73%	82%	76%	90%
Verizon	N/A	N/A	N/A	N/A	N/A	N/A	N/A
Vocera Platform	97%	N/A	N/A	100%	N/A	100%	100%
Spok	N/A	N/A	N/A	N/A	N/A	N/A	N/A
Trillian	N/A	N/A	N/A	N/A	N/A	N/A	N/A
Voalte Messenger	N/A	N/A	N/A	N/A	N/A	N/A	N/A
RXNT	N/A	N/A	N/A	N/A	N/A	N/A	N/A
Average	88%	87%	84%	85%	87%	87%	95%

*N/A is displayed when fewer than five responses were received for the question.
**A blank box indicates that a seller has selected that they do not offer that feature.

Additional Data for Clinical Communication and Collaboration

The table below includes a breakdown of the customer segments for each product, as represented by G2 reviewers.

Customers by Size

	Small Business (50 or fewer emp.)	Mid-Market (51-1000 emp.)	Enterprise (>1000 emp.)
TigerConnect Clinical Collaboration Platform	26%	39%	34%
Buzz Medical Messenger	77%	23%	0%
sympplr Clinical Communications	12%	36%	52%
OnPage	51%	31%	18%
Hucu.ai	46%	54%	0%
Celo	20%	45%	35%
Verizon	50%	25%	25%
Vocera Platform	0%	38%	62%
Spok	9%	9%	82%
Trillian	41%	59%	0%
Voalte Messenger	20%	10%	70%
RXNT	90%	0%	10%
Average	37%	31%	32%

(Additional Data for Clinical Communication and Collaboration continues on next page)

*N/A is displayed when data is not publicly available.

Additional Data for Clinical Communication and Collaboration (continued)

The table below highlights implementation and deployment data as indicated in real user reviews on G2.

Implementation

	Deployment		Implementation Time	Implementation Method				Number of Users Purchased
	Cloud	On-Premises	Avg. Months to Go Live	In-House Team	Seller Services Team	Third-Party Consultant	Don't know	Median Number of Users Bought
TigerConnect Clinical Collaboration Platform	42%	58%	1.6	65%	26%	0%	9%	75
Buzz Medical Messenger	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A
sympplr Clinical Communications	100%	0%	2.3	54%	8%	0%	38%	125
OnPage	44%	56%	1.1	81%	3%	0%	16%	17
Hucu.ai	78%	22%	1.5	82%	0%	0%	18%	17
Celo	80%	20%	1.8	80%	20%	0%	0%	125
Verizon	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A
Vocera Platform	20%	80%	N/A	57%	14%	0%	29%	N/A
Spok	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A
Trillian	67%	33%	0.3	95%	5%	0%	0%	75
Voalte Messenger	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A
RXNT	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A

(Additional Data for Clinical Communication and Collaboration continues on next page)

*N/A is displayed when data is not publicly available.



Additional Data for Clinical Communication and Collaboration (continued)

The table below highlights the average user adoption of each product as indicated in real user reviews on G2.

User Adoption

	User Adoption
	Average User Adoption
TigerConnect Clinical Collaboration Platform	78%
Buzz Medical Messenger	N/A
sympplr Clinical Communications	65%
OnPage	79%
Hucu.ai	66%
Celo	83%
Verizon	N/A
Vocera Platform	N/A
Spok	N/A
Trillian	92%
Voalte Messenger	N/A
RXNT	N/A
Average	77%

(Additional Data for Clinical Communication and Collaboration continues on next page)

*N/A is displayed when data is not publicly available.

Additional Data for Clinical Communication and Collaboration (continued)

The table below highlights third-party market presence data used to inform the G2's Market Presence Score that highlights each products impact and influence in the category.

Market Presence

	Seller Name	Year Founded	Employees on LinkedIn (Seller)	LinkedIn Followers	Twitter Followers (Seller)	Glassdoor Rating
TigerConnect Clinical Collaboration Platform	TigerConnect	2010	289	17,791	4,138	3.5
Buzz Medical Messenger	Skyscape®	1993	122	8,353	1,905	4.1
sympplr Clinical Communications	sympplr	2006	1,575	30,859	543	3.6
OnPage	OnPage	1997	30	3,520	1,126	4.2
Hucu.ai	Hucu.ai	2019	23	2,811	229	4.7
Celo	Celo Health	2016	31	3,624	220	N/A
Verizon	Verizon	1983	93,850	1,283,363	1,585,496	3.8
Vocera Platform	Vocera Communications	2000	406	19,230	3,397	3.8
Spok	Spok	1984	407	12,348	10,621	3.8
Trillian	Cerulean Studios	1998	2	82	8,651	4.0
Voalte Messenger	Voalte	2008	28	5,156	1,987	3.8
RXNT	RXNT	1999	106	5,825	132	4.4

*N/A is displayed when data is not publicly available.