

TigerConnect Physician Scheduling

Understanding How Jobs and Roles Integrate

As a scheduler utilizing both TigerConnect's scheduling (*Physician Scheduling*) and messaging (*Clinical Collaboration*) platforms in your organization, you will need to be familiar with both in order to take full advantage of their features.

TigerConnect Clinical Collaboration (*Messaging*)

Users in your organization will be provisioned for both TigerConnect's scheduling and messaging platforms. They will use TigerConnect on either a desktop or mobile device, and will be able to send encrypted and HIPAA compliant messages to anyone in their organization.

For an overview of what to expect with messaging, watch this [Quickstart Video](#). This video shows what TigerConnect Clinical Collaboration looks like on desktop devices.

TigerConnect Roles

In addition to being able to message peer-to-peer, Clinical Collaboration (*Pro*) enables the ability to send persona-based messages. This allows users to message someone assigned to a Role (*Cardiologist, Radiologist, etc*) directly without having to know who exactly is scheduled. They just need to find the Role in TigerConnect and click to message whoever is occupying that Role.

For an overview of Roles, watch this [Quickstart Video](#). This video shows what TigerConnect Clinical Collaboration looks like on mobile devices.

Physician Scheduling

As a scheduler, most of your time will be spent in TigerConnect's scheduling platform. In Physician Scheduling, providers are assigned to Jobs that are scheduled at specific times in order to provide accurate and full care team coverage for your organization.

These Jobs can be synced directly to Roles in TigerConnect messaging. This makes it so that the provider scheduled to your Jobs in Physician Scheduling will automatically receive messages to the corresponding Role in TigerConnect, ensuring that the right person is being reached at the right time.

To get started with setting up a schedule, utilize these guides for step-by-step instructions.

- [Onboarding Guide: Physician Scheduling](#)
- [Onboarding Guide: Physician Scheduling \(Enterprise\)](#)

