

Intelligently Routed, Context-Rich Notifications

Modern, rules-based, and self-configurable, our cloud-friendly clinical alarm solution is intuitive — applying backend intelligence to streamline workflows, reduce operating and support costs, and lower the total cost of ownership.

Physiological Monitor Alarms

FDA-Cleared Class II Medical Device for Secondary Alarm & Alert Notification

Intelligently route context-rich notifications from physiological monitors, critical lab results, smart beds, and other clinical systems using configurable, rules-based clinical workflow design.

Device Integrations

Access a rich integration library supporting a range of systems:

- GE (Carescape)
- Philips
- Masimo (Iris)
- EHR
- Draeger (Infinity)
- CPOE
- Mindray (eGateway)
- Nurse call
- Welch Allyn
- Smart beds and more

Rules-Based, Configurable Workflow

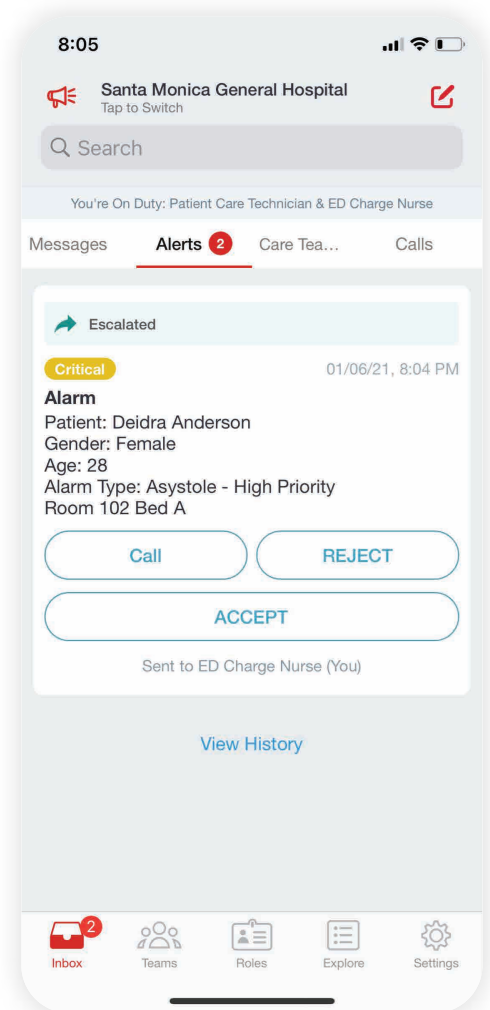
Prioritize workflows using a rules-based, configurable platform that supports multi-level escalation paths, alarming criteria, and notification preferences.

Reduced Alarm Fatigue & Enhanced Patient Safety

Reduce alarm fatigue while enhancing patient safety with far fewer nuisance alarms and clinical interruptions.

Alarm Management Analytics

Gain insights and use detailed performance data to improve care quality, enhance productivity, and increase accountability through process and operational improvement metrics.



Streamline Alarm and Event Notifications from Physiological Monitors, Critical Labs, Smart Beds, and More

Flexible Assignment Client

Perform assignments with a simple drag-and-drop interface that can be role/schedule-based.

Alarm Filtering

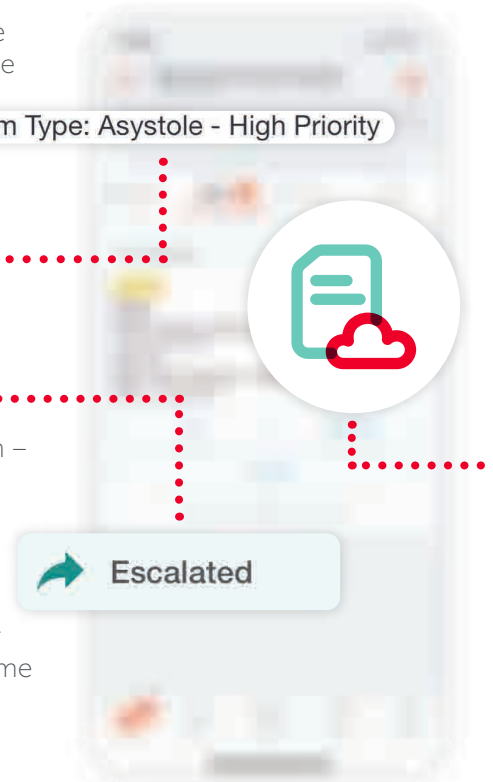
Suspend alarms for configurable timeframes, allowing for self-correction before routing to caregiver (e.g. low SpO2).

Unlimited Escalations

Create multiple levels of escalation – a feature unique to TigerConnect Alarm Management.

High Availability

Fully redundant, automatic failover capability ensures minimal downtime and disruptions to notifications.



Intuitive Workflow Builder

Design customized clinical workflows through an easy-to-use, flexible, rules-based interface.

Self-Administration

Save IT time and money with simple, intuitive configuration and self-administration tools not offered in competing platforms.

Reporting & Analytics

Use multi-faceted reporting to inform continuous process improvement initiatives around alarm fatigue, patient safety, and operations.

Capsule™ Integration

Add clinical surveillance and waveforms with native integration to Capsule.

Health System Benefits

- ✓ Lower burden on IT
- ✓ Lower cost of care
- ✓ Enhanced patient throughput
- ✓ Reduced risk of medical error
- ✓ Higher patient satisfaction
- ✓ Happier, more productive staff

About TigerConnect

As healthcare’s most widely adopted collaboration platform, TigerConnect uniquely combines telehealth, patient texting, and clinical communications in a single, easy-to-use, cloud-based solution. Trusted by more than 7,000 healthcare organizations, TigerConnect maintains 99.99% verifiable uptime and nearly 5 billion user sessions each year. To learn more about TigerConnect, visit www.tigerconnect.com.