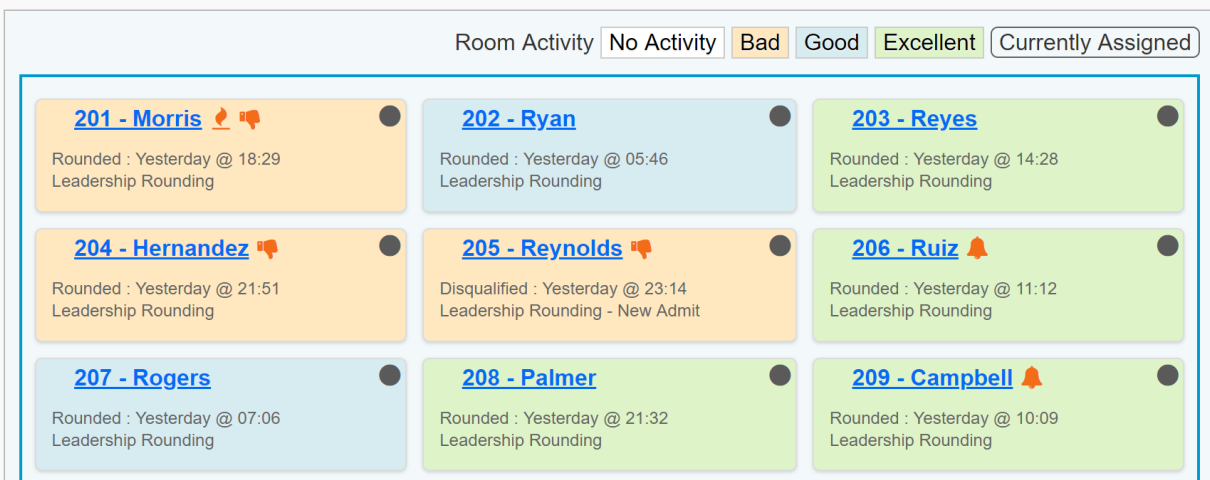


Leadership Rounding

The TigerConnect Leadership Rounding Module is an innovative, multi-disciplinary collaboration tool. Nurse leaders can view real-time patient behavior data from any nurse call application, promoting a more proactive rounding process and leading to improved patient experience and safety.

Leadership Rounding Solution

Leadership Rounding Heat Map (click on room to enter data)



Balance Staff Workload

A best practice in healthcare, leadership rounding gives nurse leaders access to relevant data to make informed decisions that will balance staff workload and measurably improve patient satisfaction.

Instant Visibility, Improved Response

Committing to leadership rounding gives clinical managers visibility into care patterns and patient behaviors. The improved process facilitates meaningful conversations with patients, families, and frontline caregivers.

Better Connections with Patients

As leaders proactively round, they can better connect with patients, creating a more productive and open line of communication. This is key to providing exceptional care and exceeding patients' expectations.

More Responsive Staff

Leadership rounding provides insight into key patient behavior and staff responsiveness data, enabling the identification of gaps and allowing for improvements in workload imbalances.

Improve care team collaboration, patient safety, and satisfaction



Modernize Workflow

Transform legacy paper processes into mobile workflow and reporting.



Patient Activity Trending

Analyze trends using patient perception feedback and compare to nurse call behavior data.



Empower Your Clinical Team

Communicate patient needs to your clinical team to enhance efficiency.



Patient Perception Heat Maps

Easily identify patient perception KPIs via an at-a-glance informational heat map.



Track Response Effectiveness

Easily track caregiver effectiveness to patient needs and responses.



Identify Superior Care

Identify and reward individual caregivers for providing superior patient care.

Health System Benefits

- ✓ Enable proactive rounding interactions
- ✓ Gain visibility into care patterns and patient behaviors
- ✓ Improve patient experience & HCAHPS scores
- ✓ Fuel conversations with clinical staff using actionable data
- ✓ Enhance care team efficiency and effectiveness
- ✓ Facilitate better communication with patients and families

About TigerConnect

As healthcare's most widely adopted collaboration platform, TigerConnect uniquely combines telehealth, patient texting, and clinical communications in a single, easy-to-use, cloud-based solution. Trusted by more than 7,000 healthcare organizations, TigerConnect maintains 99.99% verifiable uptime and nearly 5 billion user sessions each year. To learn more about TigerConnect, visit www.tigerconnect.com.