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Alarm Management & Event Notification

One Platform for Data & Communications

Communication platforms are the catalysts for workflow transformation.

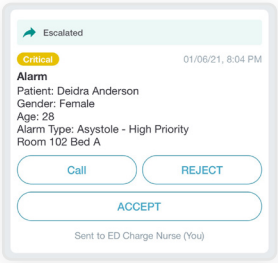
The convergence of data and communication driven by intelligently routed alerts and quick exchanges helps teams deliver better care faster. Instant accessibility in a single, mobile-friendly user experience means less wasted effort and a happier, more productive staff.

Nurse Call Alerts

Cloud-native and fully integrated, TigerConnect modernizes your nurse call deployment without the construction project.

- Integrates multiple platforms into a single, easy-to-use interface
- Enables more effective management of your patient-to-caregiver communications
- Realize substantial cost savings

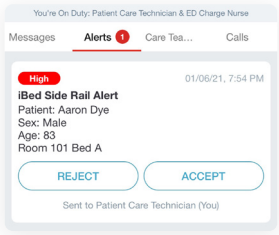
Physiological Alarms



FDA-cleared alarm management middleware intelligently routes notifications from physiological monitors, smart beds, lab, and other systems.

- Offers a configurable, intuitive, rules-based workflow design
- Reduces alarm fatigue and caregiver burnout; enhances patient safety
- Allow for self-administration not offered in competing platforms

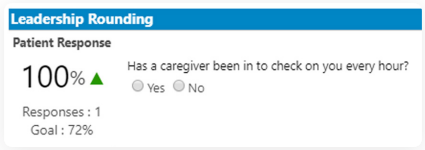
Smart Bed Alerts



Fall prevention and bed management integrations enhance patient safety with Stryker and LINET smart beds.

- Remotely view bed settings in real-time from any web-enabled device
- Automatically route bed alerts in real time to the appropriate caregivers via the TigerConnect message feed
- Predetermine fall risk by importing patient precautions from ADT data in the EHR

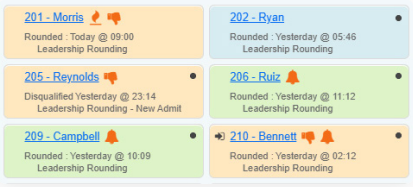
Advanced Analytics



Give clinical leaders real-time visibility and actionable insights into staff workload, patient safety, and patient experience.

- Capture and identify patterns of risky patient behavior such as multiple bed exits
- Gather real-time metrics of staff workload and patient behavior (e.g. multiple bed exits)
- Conduct trend analysis using historical metrics: responsiveness, call volume, escalations, and more

Rounding



Real-time patient behavior data enables more proactive rounding interactions for improved patient experience and safety.

- Modernize workflow by transforming the traditional paper process into mobile workflow and reporting
- Easily identify patient perception KPIs at a glance with detailed heat maps
- Facilitate meaningful conversations with patients, families, and caregivers
- Capture the voice of the patient compared to nurse call behavior

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Nurse Call Alerts

Next Generation Nurse Call Is Here

Cloud-native and built for the way you work, TigerConnect's nurse call middleware modernizes your nurse call deployment with a flexible, software-based clinical workflow application that brings together location services, EHR data, and smart bed alarms in a single, easy-to-use interface.

Nurse Call Middleware

Modernize Your Nurse Call Without the Construction Project

Our software-only approach for updating legacy nurse call systems features an innovative UX and provides more effective management of your patient-to-caregiver communications.

Contextual Notifications

View room, location, patient name, precautions, priorities, alarm limits, and other reported values.

Accept/Reject

A busy caregiver can reject a notification, auto-escalating the call to the next care team member.

Decreased Clinical Interruptions

Reduce alarm fatigue through intelligent processing of patient alerts and smarter routing of mobile notifications.

Increased Responsiveness

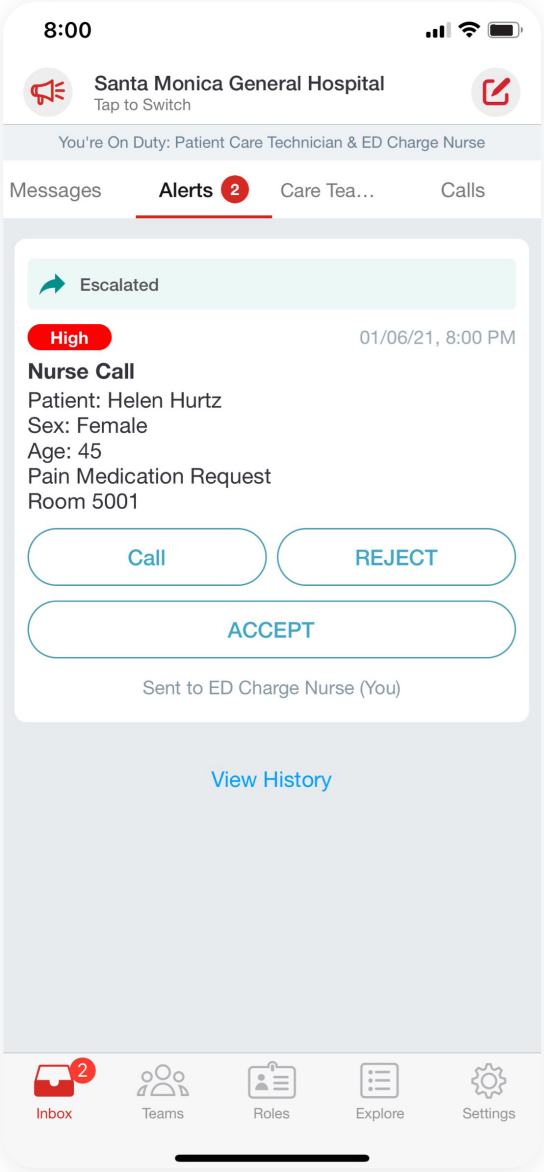
Receive real-time, contextual information for better communication and faster response times.

Remote Implementation

Reduce the impact on IT teams with SaaS-based middleware, installed and supported remotely.

Substantial Cost Savings

Avoid replacing your entire nurse call system and realize lower TCO with advanced, easy-to-deploy middleware.



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Physiological Alarms

FDA-Cleared Class II Medical Device for Secondary Alarm & Alert Notification

TigerConnect intelligently routes context-rich notifications from physiological monitors, critical lab results, smart beds, and other clinical systems to the TigerConnect app. By decreasing nuisance alarms and clinical interruptions, hospitals can significantly reduce alarm fatigue and caregiver burnout while enhancing patient safety and satisfaction.

Alarm Management Middleware

Configurable, Rules-Based Clinical Workflow Design

Our cloud-friendly clinical alarm solution is intuitive, applying backend intelligence to streamline workflows, reducing operating/support costs and lowering TCO.

Intuitive Workflow Builder

Design customized clinical workflows with our easy-to-use, flexible, rules-based interface.

Flexible Assignment Client

Utilize our simple drag-and-drop feature to create role and schedule-based assignments.

Alarm Suspend Feature

Suspend alarms for configurable timeframes, allowing for self-correction before routing to caregiver (e.g. leads off).

Self-Administration

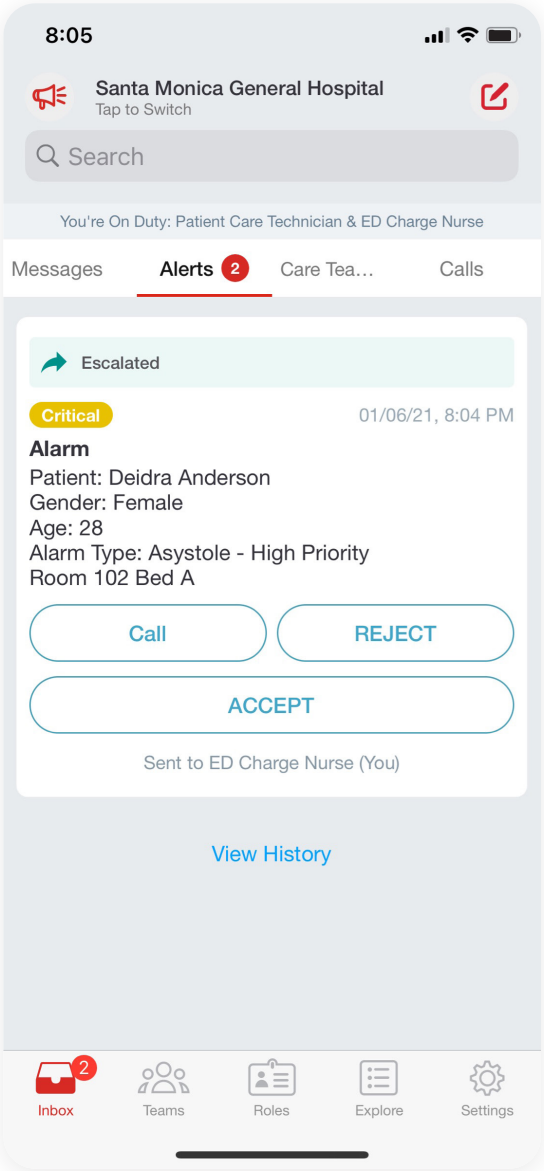
Save time and money with intuitive configuration and self-administration tools not offered in competing platforms.

Unlimited Escalation Paths

Create multiple levels of escalation – a feature unique to TigerConnect.

Reporting & Analytics

Use multi-faceted reporting for continuous process improvement around alarm fatigue, clinical workflows, patient safety, and operations.



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Protect Patients Using Smart Bed Alerts

TigerConnect's fall prevention and bed management integrations enhance patient safety with Stryker iBed Awareness and LINET Smart Beds to help mitigate sentinel events and streamline rounding workflows.

Smart Bed Integration

Addressing Patient Safety & Fall Risk

TigerConnect's smart bed integration provides remote real-time monitoring of factors such as Fowler angle for critical care patients or safe side rail configuration for fall risk patients, routing context-rich alert notifications to caregivers, enable call-back into the room and response prioritization.

Real-Time View of Bed Parameters

Remotely view bed settings from any web-enabled device.

Mobile Alert Notification

Automatically route bed alerts in real time to caregivers via the TigerConnect message feed.

Real-Time Visualization of Bed Alerts

Immediately route notifications of bed alerts to the right caregiver.

Visual Display of Patient's Fall Risk

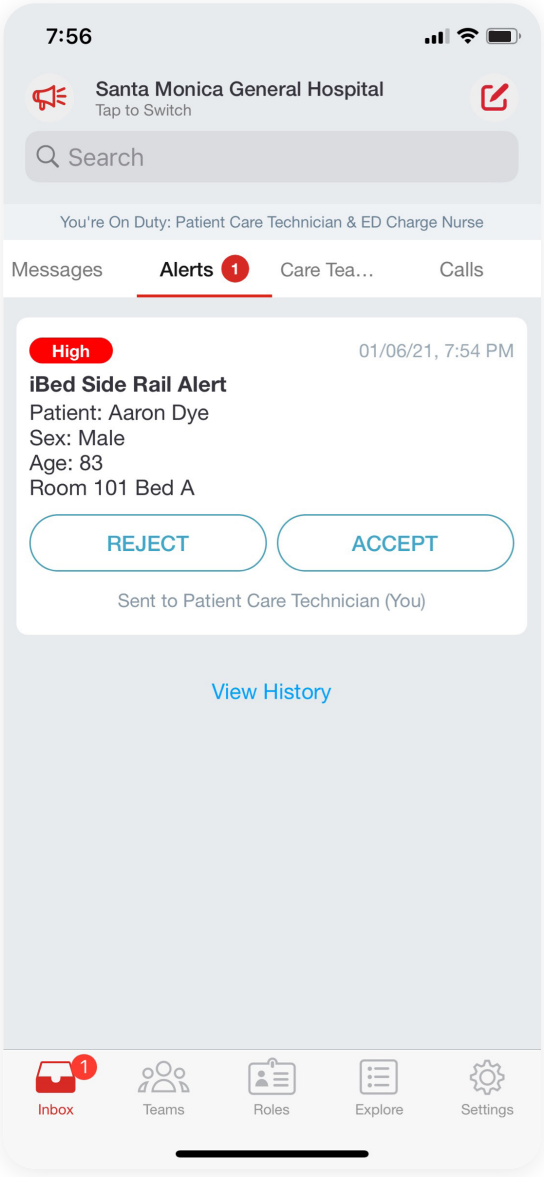
Predetermine fall risk by importing patient precautions from ADT data in the EHR.

Continuous Assessment

Enable RNs to address risky patient behavior (bed alerts) as they round.

Centralized Bed Management

Provide real-time visualization of bed parameters across the entire enterprise.



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Advanced Analytics

Clinical Workflow Intelligence for Deeper Insights

Build a 360º view of care delivery using real-time data collected and correlated from nurse call systems, medical devices, middleware, and Real-Time Location Systems (RTLS) solutions. Add patient perception feedback from rounding for insights into patient experience, responsiveness, safety, staff workload, and unit performance.

Advanced Analytics

Combine Patient Behavior and Patient Experience Metrics

Use actionable insights that enhance collaboration between care leadership, clinical staff, and patients.

Risk Assessment & Reduction

Custom-built rounding questions educate patients on fall precautions and behavior changes with documentation and trend analysis.

Expedited Response Times

Increase responsiveness to call lights by better understanding patient behavior and needs.

Caregiver Workload Assessment

View integrated heat maps of call volume by patient for the unit to see how added volume is impacting responsiveness and fatigue.

Balanced Staff Assignments

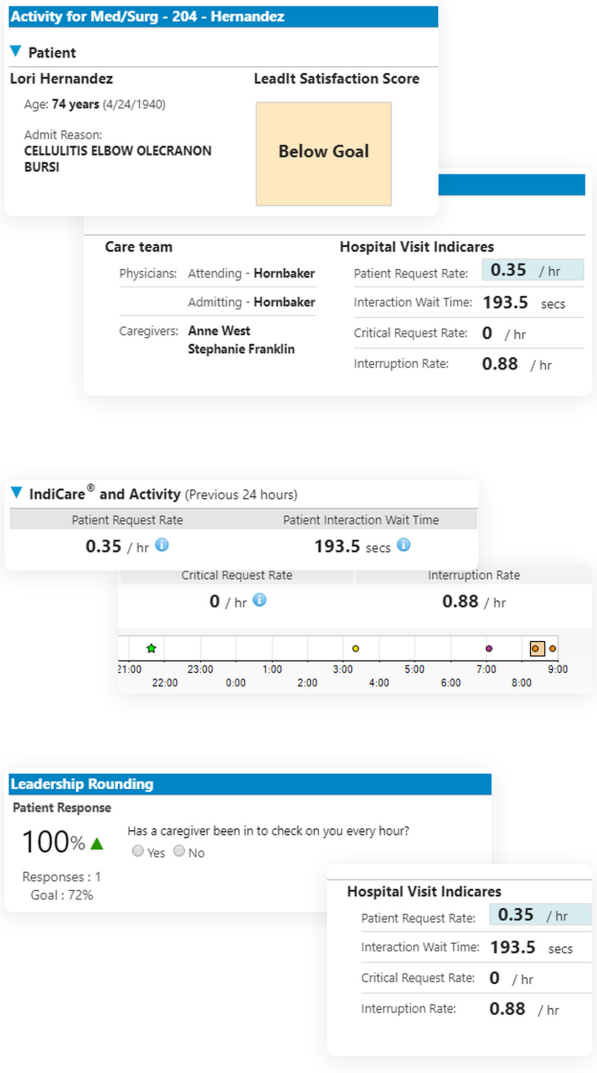
Enable clinical leadership to load balance staff assignments based on each room's call volume.

Identify Peak Busy Hours

Document and qualify when units commonly experience high and low instances of call volume.

Stronger, Smarter Teams

Track an individual employee's performance so leaders can recognize excellent work or offer coaching when necessary.



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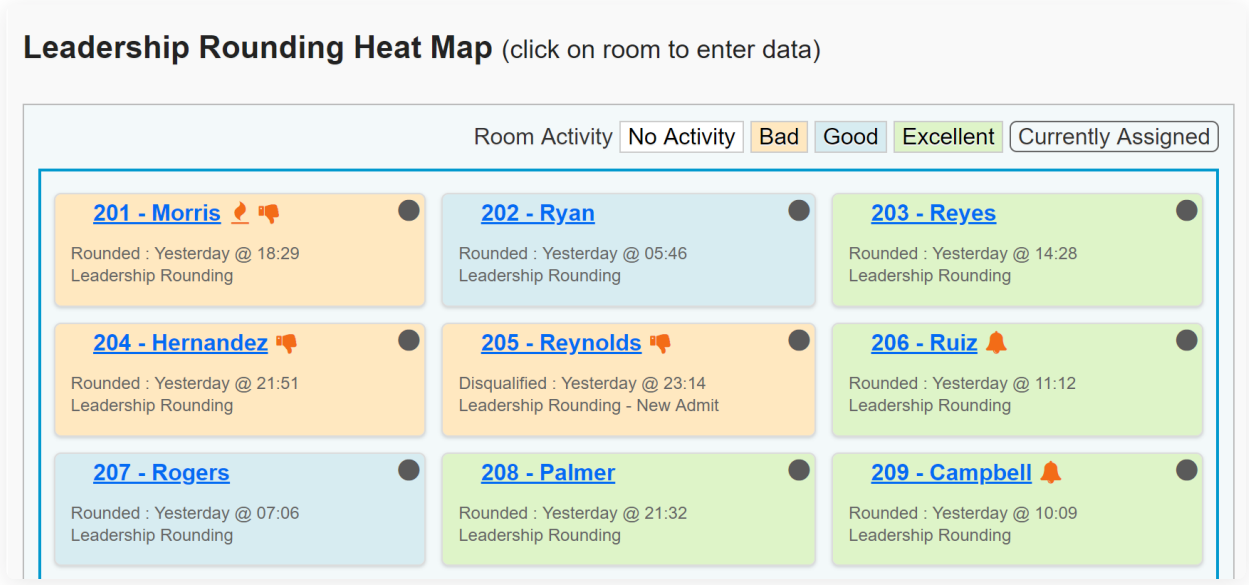
Leader & Hourly Rounding

The TigerConnect Leadership Rounding Module is an innovative, multi-disciplinary collaboration tool. Nurse leaders can view real-time patient behavior data, enabling more proactive rounding interactions and leading to improved patient experience and safety.



Leadership Rounding

Rounding Reimagined

Automating the leadership and hourly rounding processes allows for prioritization of patients into safety, satisfaction, and workload categories so care teams can collaborate effectively on which patients to round first.

Modernize Workflow

Transform legacy paper processes into mobile workflow and reporting.

Track Response Effectiveness

Easily track caregiver effectiveness to patient needs and responses.

Patient Perception Heat Maps

Easily identify patient perception KPIs via an at-a-glance informational heat map.

Empower Your Clinical Team

Communicate patient needs to your clinical team to enhance efficiency.

Patient Activity Trending

Analyze trends using patient perception feedback and compare to nurse call behavior data.

Identify Superior Care

Identify and reward individual caregivers for providing superior patient care.

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