## Streamline Bed Management with Faster Floor-to-Floor Transfers

The process of moving patients to different rooms on different floors can be time consuming and frustrating. Without bed management software, healthcare organizations coordinating floor-to-floor transfers rely on phone calls between the house supervisor and the charge nurse or bedside nurse for the sending and receiving units. This process can take more than an hour if nurses are unable to answer their phone or callback right away, and when delays occur, patients can become frustrated or have negative outcomes because the nurses are unable to provide the appropriate care.

See how hospitals using TigerConnect for floor-to-floor transfer workflows can speed communication, resulting in decreased patient length of stay and time to transfer.

## WORKFLOW

A TYPICAL HOSPITAL

VS.

## WORKFLOW

THE TIGERCONNECT

is placed in EHR

Order for transfer



### Unit charge nurse calls

**BED REQUEST** 



to request a bed and discuss patient demographics and House supervisor calls the receiving unit

the house supervisor

charge nurse for the bed assignment and leaves a message if unavailable. **BED AND NURSE** 



#### Receiving unit charge nurse identifies the bed

number and

**ASSIGNMENT** 



the receiving nurse and care team that a patient is coming. Receiving unit charge nurse calls the house

communicates with

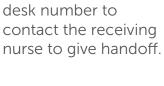
the bed number and nurse's name. House supervisor calls the sending unit nurse back with bed number

supervisor back with

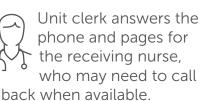


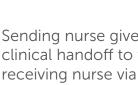


**HANDOFF** 

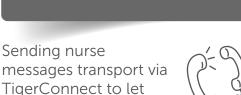


Sending nurse calls the receiving unit





Sending nurse gives clinical handoff to the phone call.



**TRANSPORT** 



is ready.

them know the patient

**FAMILY UPDATE** 

#### Patient's family is called about change in status and floor

transfer.

A TYPICAL HOSPITAL



#### EHR order automatically triggers a

**BED REQUEST** 

TigerConnect message with bed request information to house supervisor. House supervisor forwards the message to the receiving unit charge nurse,



sending unit charge nurse, and sending unit secretary to request a bed. **BED AND NURSE ASSIGNMENT** 



name. Messages are forwarded to the receiving nurse and sending nurse. **HANDOFF** 

#### Receiving nurse messages or calls the sending nurse

via TigerConnect to

determine a transfer

time and performs a clinical handoff. TRANSPORT

#### messages transport via TigerConnect to let them know the patient

**FAMILY UPDATE** 

messaged via

floor transfer.

Streamlined

to transfer.

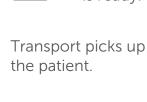
communication

decreases time

TigerConnect about change in status and

is ready.

Sending nurse



### Patient's family is





# WORKFLOW

**Minutes** 

Up to

VS.

Minutes

THE TIGERCONNECT

WORKFLOW

Up to

TigerConnect enables staff to communicate with the right people to request and assign beds for floor-to-floor transfers, complete handoff to the next nurse, and notify family members of the transfer. With TigerConnect, the house supervisor, charge nurses and bedside

nurses can seamlessly communicate through role-based and group messaging. Additionally, TigerConnect Patient Engagement and the Message Anyone feature allows family members to receive updates regarding patient status and transfers.

communication to speed floor-to-floor transfers at your organization.

Schedule a demo to see how TigerConnect can improve

**Get a Demo**