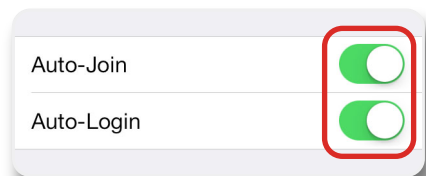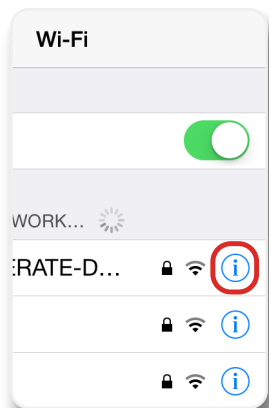# Quick Reference Guide
Wi-Fi Authentication and Auto-Login

CONNECTING TO WI-FI

Connecting via Wi-Fi on your smartphone can help minimize the impact on your phone's cellular data plan.

To connect to your organization's Wi-Fi network, follow these instructions.

Connecting to Wi-Fi (iOS and Android)

1. Tap on your mobile device's **Settings** icon.

2. Tap on **Wi-Fi**.

3. Tap on the desired Wi-Fi network.

4. With wireless networks that require authentication, you will see a screen asking you to authenticate. Follow the directions on the screen to authenticate.

NOTE: After a period of time (depending on your organization), you may need to re-authenticate the connection to the wireless network. If an authentication screen does not appear, open your device's web browser and access any site, and the authentication screen should appear before arriving at the site entered. This will re-enable your access to the network.

5. **(iOS only)** After accepting authentication terms, return to the list of wireless networks and tap the blue, right-facing Arrow.

6. **(iOS only)** Optional: In order to remain connected, or to automatically connect to the Wi-Fi network after leaving its range, turn Auto-login and Auto-Join to ON.

NOTE: If you are on an network that is not approved by TigerConnect or a Guest or Public network that requires frequent and additional authentication or acceptance of Terms of Use, your TigerConnect access may be blocked. Please make sure you use TigerConnect on a password-protected, private on-site network.

If you have any additional questions or challenges accessing TigerConnect on your mobile device, contact TigerConnect Client Care at (650) 564-4722 or via your organization's Premium Support Toll-Free Number OR via email at prosupport@tigerconnect.com.

A NOTE ABOUT DATA USAGE

The TigerConnect mobile application has been designed to limit data usage. Regardless, the more you use device, the more cellular data will be used. *NOTE: If you are on Wi-Fi, TigerConnect will not use data from your cellular plan.*

Average TigerConnect Data Usage per User = Less than 1 mb / Month