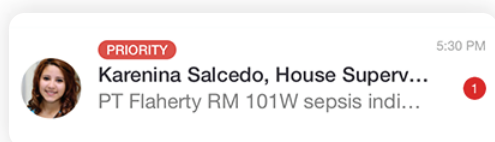


## One Solution for All of Your Care Collaboration Needs

Only TigerConnect brings together every element of care team collaboration – clinical communication, alarm management and event notification, physician scheduling, and patient engagement - in a single, seamless, enterprise-grade solution.

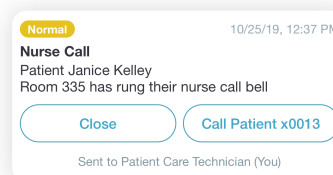
### TigerConnect Clinical Collaboration Platform



Standardize communication and collaboration on a single, integrated platform. Streamline workflows to make teams more efficient. Message the right on-call staff, activate code teams, and escalate messages to accelerate care delivery, reduce costs, and ease the burden on IT.

- Eliminate HIPAA-violations with encrypted messaging and archiving
- Improve response times with role-based messaging and escalations
- Empower admins with management tools and multi-site support

### TigerConnect Alarm Management & Event Notification



Optimize workflows by integrating nurse call, alarm management, smart beds, and EHR alerts for instant, intelligently-routed, context-rich clinical notifications.

- Reduce alarm fatigue and distractions with intelligent filtering and auto-routing
- Lessen complexity with easy-to-configure workflows
- Enhance decision-making with insights from real-time analytics

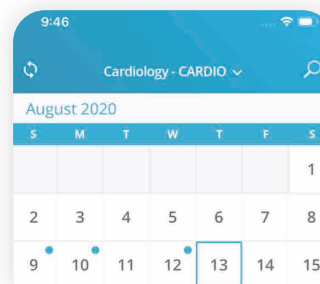
### TigerConnect Patient Engagement



With video, voice, and text, Patient Engagement is powerful, yet easy for both patients and providers to use.

- Integrate Patient Engagement with your EHR for seamless workflow automation
- Automatically sync patient lists for immediate outreach
- Schedule automated appointment reminders and manage virtual patients with a Welcome Lobby

### TigerConnect Physician Scheduling



Physician Scheduling manages your on-call scheduling in one place, saving you hours and streamlining your schedule creation.

- Automate scheduling with custom rules, templates, and easy-to-update schedules
- Reduce burnout and ensure fairer assignment distribution with algorithm-based scheduling
- Manage vacation and day-off requests with numerous time-off options

## A single, integrated platform for care collaboration

Change the way your teams collaborate with TigerConnect healthcare's most comprehensive, all-in-one platform for enabling top-to-bottom communication transformation. Connect your facilities, data, staff, and even your patients on a single network for faster workflows, lower costs, and better care for patients. Layer in additional capabilities such as nurse call, alarm management, physician scheduling, and patient engagement by video, voice, or text.

### TigerConnect Clinical Collaboration Platform

The Clinical Collaboration Platform from TigerConnect modernizes the way your care teams connect and collaborate, improving communication and streamlining workflows, making teams more efficient. Instant, secure, and 100% cloud-based, it makes communicating easy and part of the workflow so patients receive better care, faster.

#### Secure Text Messaging

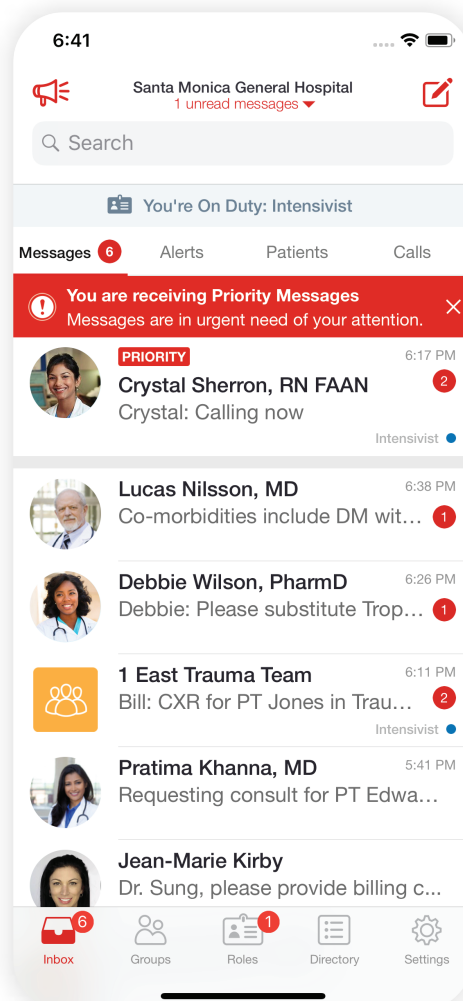
- Encrypted, HIPAA-compliant, and HITRUST CSF Certified
- Replaces non-compliant SMS
- Simple for staffusers to get started and use

#### Advanced Messaging

- Role-based messaging by shift assignment
- Code team activation and escalated messages
- Wi-Fi calling for video and voice

#### Integration with the EHR and more

- API integration with 3rd-party software
- ADT, labs, and imaging alert routing
- Telephony-based calling options



## TigerConnect Alarm Management & Event Notification

The Alarm Management & Event Notification solution from TigerConnect leverages integrations from a wide range of clinical systems such as nurse call, physiologic monitors, and smart beds to intelligently route context-rich notifications to the right care team member, optimizing workflows, reducing alarm fatigue, and improving patient safety.



### EHR Integration

Intelligently route data and alerts like critical lab results from the EHR directly into TigerConnect.



### Alarm Management

Redirect alerts and alarms to the appropriate nurse or care professional by alert type and patient or room assignment.



### Nurse Call Software

Enhance nurse productivity, enable bedside communication, and reduce false alarms by integrating with existing nurse call systems.



### Smart Bed Integration

Get instant visibility into patient bed status to centralize bed management and reduce fall risks.



### Intuitive Workflow Building

Create customized clinical workflows with a rules-based interface & drag-and-drop functionality.



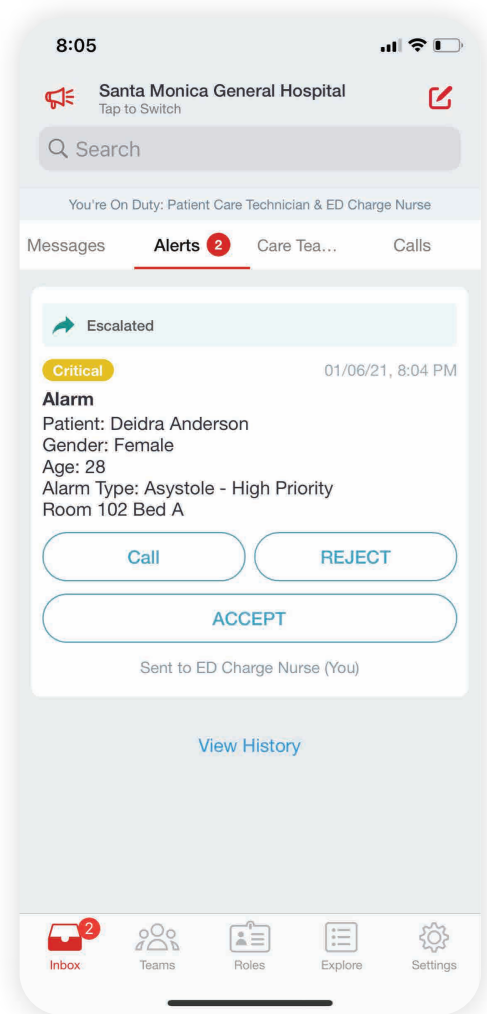
### Analytics & Insights

Create a holistic view of care delivery using real-time data from clinical systems.



### FDA-Cleared Class II Medical Device

Stay compliant with a federally-approved solution for secondary alarm and alert notifications.



## TigerConnect Patient Engagement

Patient Engagement from TigerConnect makes it easy for care professionals communicate with patients and their families using video, voice, or text with a few simple taps. It simplifies video consults for patients – they don't need an app or login credentials. Care professionals can provide loved ones with updates throughout a procedure, text post-visit care plans, and conduct virtual follow ups. A virtual welcome lobby, automated appointment reminders, and patient lists from the EHR further streamline patient intake.



### Virtual Patient Engagement

Conduct virtual visits by video or voice with patients from anywhere.



### Broadcast Messaging

Let patients know about office closures, flu shot reminders, or staff changes, and segment audiences by cohort.



### Pre- and Post-Surgery Outreach

Address patient concerns hours or days after a hospital stay to stay ahead of potentially serious issues.



### Family Communication

Reach a patient's family by video, voice, or text to provide status updates or to discuss care options without playing phone tag.



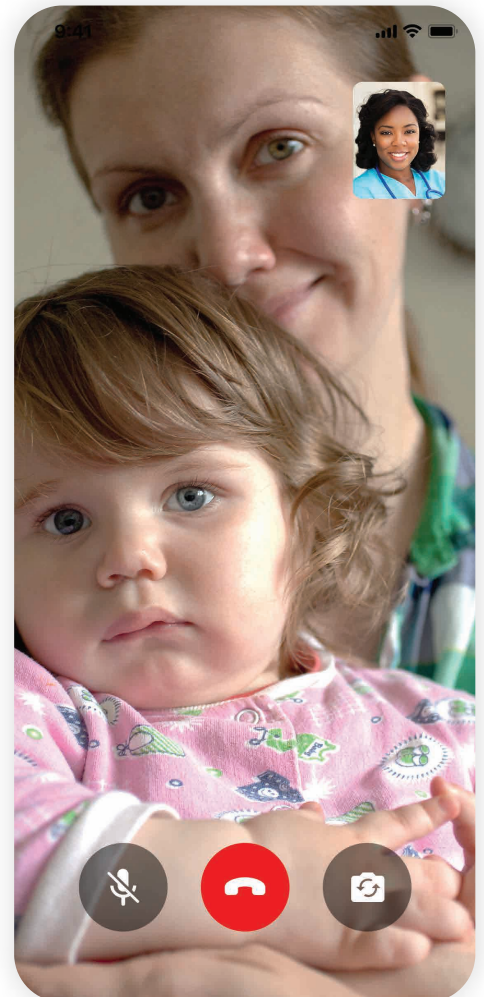
### Virtual Welcome Lobby

Coordinate virtual visits, receive auto notifications, collect intake information, and triage patient appointments.



### Automated & Scheduled Messaging

Use templates to schedule and send automated appointment reminders to eliminate phone calls and reduce no-shows.



## TigerConnect Physician Scheduling

Coordinating on-call physician schedules can be a repetitive, complex process that often leads to unbalanced results. Physician Scheduling from TigerConnect is a powerful, easy-to-use solution for quickly automating schedules that maintain fair and evenly distributed assignments. From the mobile app, providers can view their schedules, request time off or shift swaps, and message colleagues. Paired with clinical collaboration, schedules automatically populate role assignments for quickly identifying and messaging on-call providers.

### Automated Scheduling



Reduce burnout and improve provider satisfaction via automation that generates fair and evenly distributed schedules.



### Custom Rule Builders

Leverage sets of custom rules and templates to accommodate any and all staff needs.



### Time-Off Requests

Manage vacation and time-off requests directly from the mobile app.



### Patient Reschedules

Automatically block, freeze, and cancel patient appointments when time-off requests are approved.



### Swaps and Changes

Providers can easily request and self-approve assignment swaps with colleagues.

