

# TigerConnect Physician Scheduling Protocols

Protocols can be set per individual or for an entire group. Protocols give clear instructions to the facility's switchboard/ED on how to contact the current On Call provider at any time of day.

## Provider Protocols

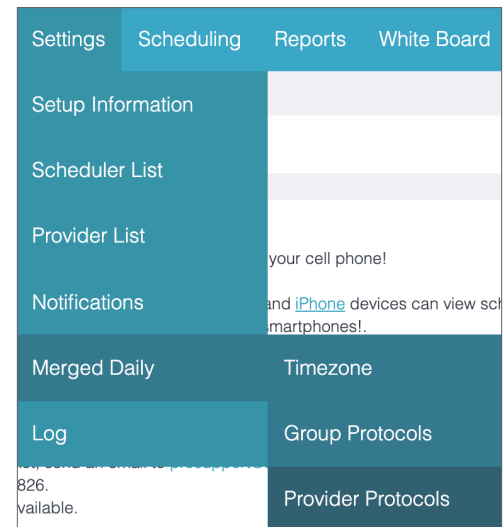
To set an individual Provider Protocol, go to:

Settings > Merged Daily > Provider Protocols

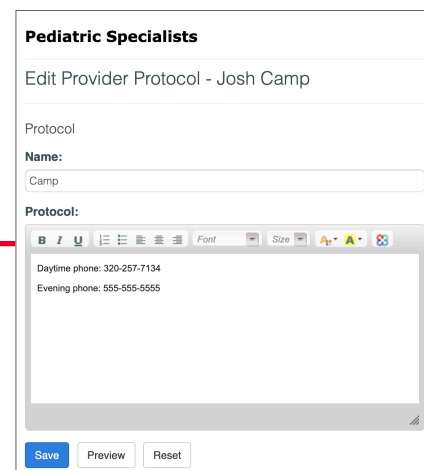
From here, click on Edit next to the Provider, then type your instructions in the body, being very clear with how that Provider would like to be contacted.

When determining this priority, consider:

- Provider's preferred contact method
- Is contact method different day/night/specific times?
- Network/cell service conditions at home



Edit Provider Protocols			
Provider	Priority	Edit	Delete
Tom *Beck	1	Edit	Delete
Bori Burgdorferi	3	Edit	Delete
Brian Weyer	5	Edit	Delete
Josh Camp	6	Edit	Delete
Dawn Carney	6	Edit	Delete
Cate *Ericson	9	Edit	Delete
Will *Hobbs	12	Edit	Delete



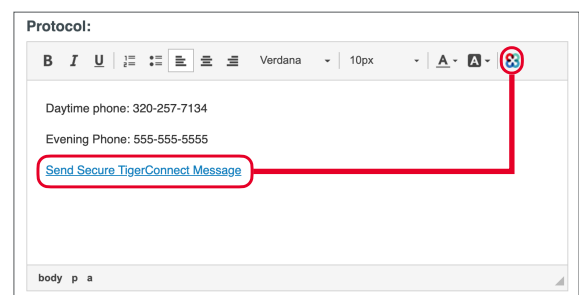
The form is titled 'Pediatric Specialists' and 'Edit Provider Protocol - Josh Camp'. It includes a 'Name' field with 'Camp' entered and a 'Protocol' text area containing 'Daytime phone: 320-257-7134' and 'Evening phone: 555-555-5555'. There are 'Save', 'Preview', and 'Reset' buttons at the bottom.

## How to Use TigerConnect as a Protocol Method

If a Provider's TigerConnect account has been integrated with Physician Scheduling, a link to message the Provider in TigerConnect can be created as a Protocol method.

To create this link, click in the protocol text body where you would like the link appear and then click the TigerConnect logo on upper right of the toolbar.

A link saying **Send Secure TigerConnect Message** will appear.



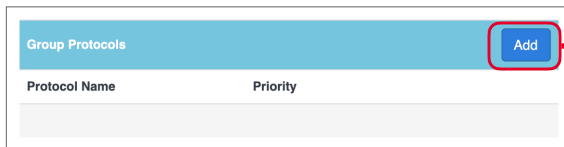
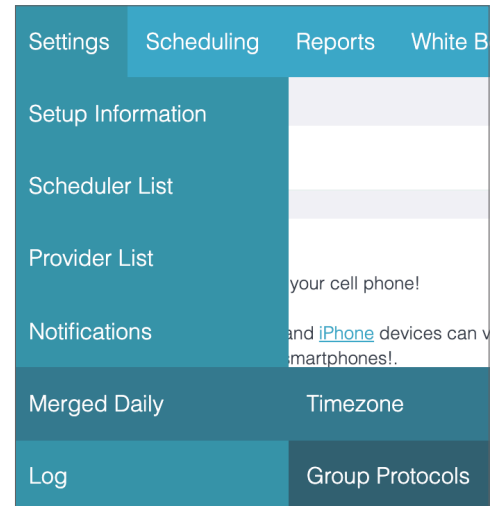
# TigerConnect Physician Scheduling Protocols

## Group Protocols

To set a Protocol that applies for the entire department, go to:

Settings > Merged Daily > Group Protocols

From here, click the Add button at the upper right corner of the Group Protocols box. Type clear and specific instructions for the Group Protocol for your department. Group Protocols work in conjunction with individual Provider Protocols. In the case where a Provider does not have an individual protocol, follow your department's Group Protocol.



### Pediatric Specialists

#### Edit Group Protocol

Protocol

**Name:**

**Priority:**

**Protocol:**

**B I U** | | | | | Verdana | 1... | |

Answerings Service (after hours): 555-555-5555

body p

**Save**   **Preview**   **Reset**