

TigerConnect User Summit 2021 Agenda



Time (PST)	Topic	Speaker(s)
9:00 AM	2021 Product Roadmap Update Get a sneak peek into our key areas of focus for 2021--new workflows in Tigerflow, our new middleware platform, expanded interoperability options, new features in TigerSchedule and how we are refining Patient Engagement capabilities.	John Elms Chief Product Officer, TigerConnect Phil Leung VP Product Management, TigerConnect
9:30 AM	Optimizing Informed Patient Transfers UNM discusses their strategic initiative to increase communication channels between rural facilities and UNM providers. They will talk about how they reduced unnecessary transfers to the hospitals, increased patient throughput, and improved both patient and provider satisfaction.	Philip Baker Director Transfer Center University of New Mexico Health Sciences Center
10:00 AM	The Digital Transformation of Scheduling: A New Approach Learn how Doylestown Hospital evolved from antiquated methods of scheduling which were manual, arduous and inefficient to implementing a modern, intuitive scheduling process. Utilizing TigerFlow and TigerSchedule, they were able to significantly increase efficiency, accuracy and staff satisfaction.	Lynn Miller RN, BSN Director of Applications, Doylestown Hospital Jessica Morrison, RN, BSN Clinical Systems Analyst, Doylestown Hospital
10:30 AM	Increasing Patient Satisfaction with Data-Infused Tools Using a multifaceted approach, NKCH outlines their journey to achieve better patient experience. They knew that focusing on patient feedback alone was not enough. Utilizing the TigerConnect Analytics and Rounding tool, they were able to combine nurse call information with patient feedback to get a more complete picture of patient needs and how they could meet them.	Sarah Oakley Chief Nursing Officer, North Kansas City Hospital