

Next Generation Nurse Call Is Here

Cloud-native and built for the way you work, TigerConnect's nurse call middleware modernizes your nurse call deployment with a flexible, software-based clinical workflow application that brings together location services, EHR data, and smart bed alarms in a single, easy interface.

Nurse Call Middleware

Right Message. Right Caregiver. Right Time.

Intelligently route nurse call notifications to the appropriate staff member using flexible, rules-based workflows.

Workflow Configuration Made Easy

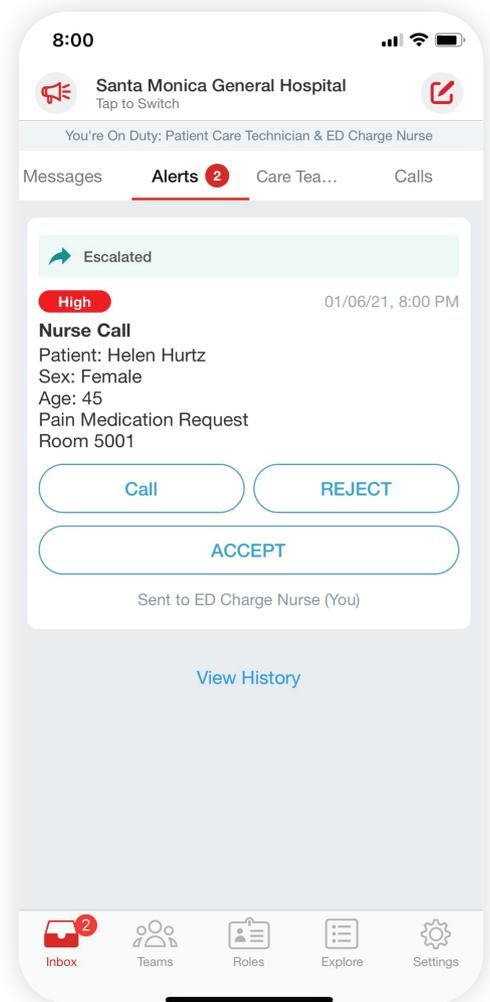
Customize your current nurse call workflow based on the unique requirements of your individual units, rather than a one-size-fits-all approach.

Patient Experience Analytics

Clinical leaders can view, trend, and compare patient satisfaction metrics (HCAHPS) across the enterprise. Equipped with this data, leaders can reinforce their decision-making and process-improvement initiatives around patient satisfaction and clinical workflow effectiveness.

Native Integrations

Direct integrations with EHR/ADT, major RTLS platforms, smart bed vendors, and medical devices offer innovative, myriad use cases that converge clinical systems, streamline communications, and generate insightful analytics.



Modernize Your Nurse Call System Without The Construction Project

Contextual Notification

Notifications include room, location, patient name, precautions, priorities, alarm limits, and other reported values.

Accept/Reject

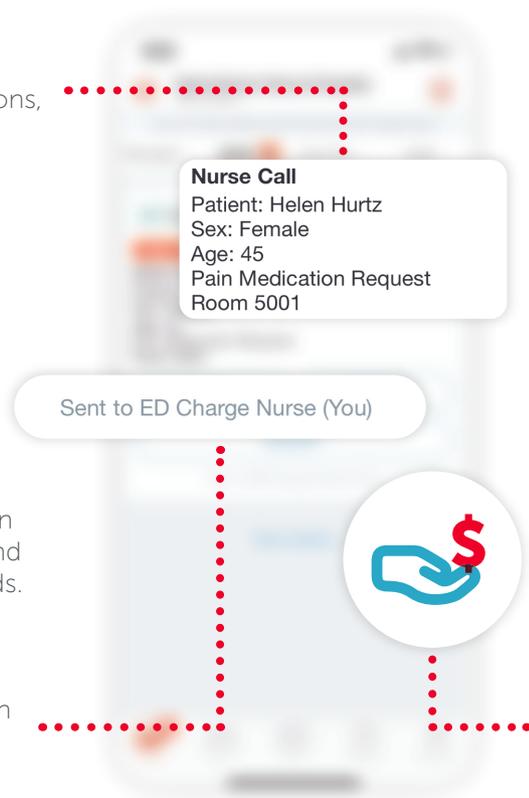
Should a caregiver be busy, they can reject a notification, auto-escalating the call to the next care team member.

Increased Responsiveness

Real-time, contextual information means better communication and a faster response to patient needs.

Centralized Triage

Not all nurse call alerts require an RN. Route non-clinical alerts to ancillary staff.



Decreased Clinical Interruptions

Reduce alarm fatigue through intelligent processing of patient alerts and smarter routing of mobile notifications.

Faster Deployment

Leapfrog the deployment timeline with a software-based, enterprise-grade platform.

Remote Implementation

Reduce the impact on IT teams with cloud-based middleware that can be installed and supported remotely.

Substantial Cost Savings

Avoid replacing your entire nurse call system and see lower TCO with advanced, easy-to-deploy middleware.

Health System Benefits

- Modernized systems
- Customized workflows
- Reduced risk of medical error
- Fewer clinical interruptions
- Optimized nurse resources
- Better patient experience

About TigerConnect

As healthcare's most widely adopted collaboration platform, TigerConnect uniquely combines telehealth, patient texting, and clinical communications in a single, easy-to-use, cloud-based solution. Trusted by more than 7,000 healthcare organizations, TigerConnect maintains 99.99% verifiable uptime and nearly 5 billion user sessions each year. To learn more about TigerConnect, visit www.tigerconnect.com.