

Quick Reference Guide

Getting Started - Mobile



Download the App

Go to the App Store (Apple) or Google Play (Android) and search for 'tigerconnect'.



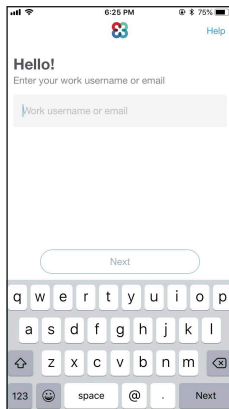
Install TigerConnect

iOS Tap Get, then Install (you may have to enter your Apple ID Password).
Android Tap TigerConnect Secure Messenger App, then **Install**. Finally, tap **Accept**.

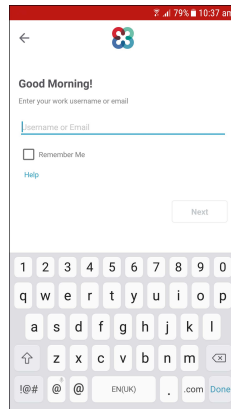


Log In

Open the app and tap **Get Started**. You will see one of the following screens, depending on your device. Follow the easy instructions to log in to TigerConnect.



iOS



Android



Find a Co-Worker

iOS: Tap on the Compose icon and enter a co-worker's name (email or phone required for **Contacts**). Tap on their name or contact to begin the conversation.



Android: Tap the '+' sign, then 'New Message'. Next, enter a co-worker's name (email or phone required for **Contacts**). Tap on their name or contact to begin the conversation.



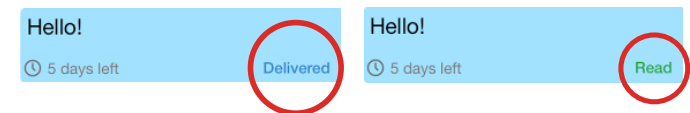
Send a Message

Type in the box on your application as shown below. The 'Send' button will appear as below after you begin typing your message.



Message Status

When your message is **Delivered** and **Read**, the message status will update in the conversation thread.



Incoming Messages

iOS/Android
When you have a new message, a notification badge will appear on the iOS app icon as well on *supported* Android devices.



Android Only When you have a new message, a notification badge will also appear in the left corner of your screen.