

Instantly Activate Pre-Defined Teams

- Instant sharing of vital patient data with Rapid Response Teams (RRT)
- Activation of teams by non-team staff members
- Customizable team types – Sepsis, Code Blue, Stroke, and more

Accelerate Response Times in Critical Situations

TigerConnect Teams streamlines the activation of RRTs so care team members can reach a patient as rapidly as possible in code situations.

By allowing non-RRT members to quickly look up and message a specific team, staff can better coordinate a response, bypass time-consuming overhead paging and phone calls, and share critical details of the case.

Action buttons allow non-RRT staff to quickly engage in a conversation with RRT members.

Save Precious Time in Code Situations

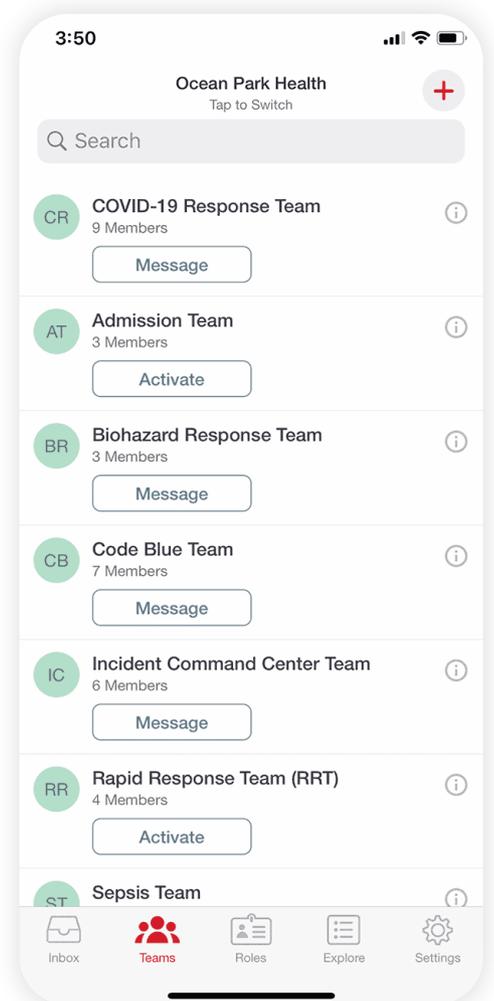
In critical situations, TigerConnect Teams makes activating emergency responses fast and highly efficient. No more pager alerts, phone calls, or overhead paging. Share vital patient details in the message so the care team is prepared.

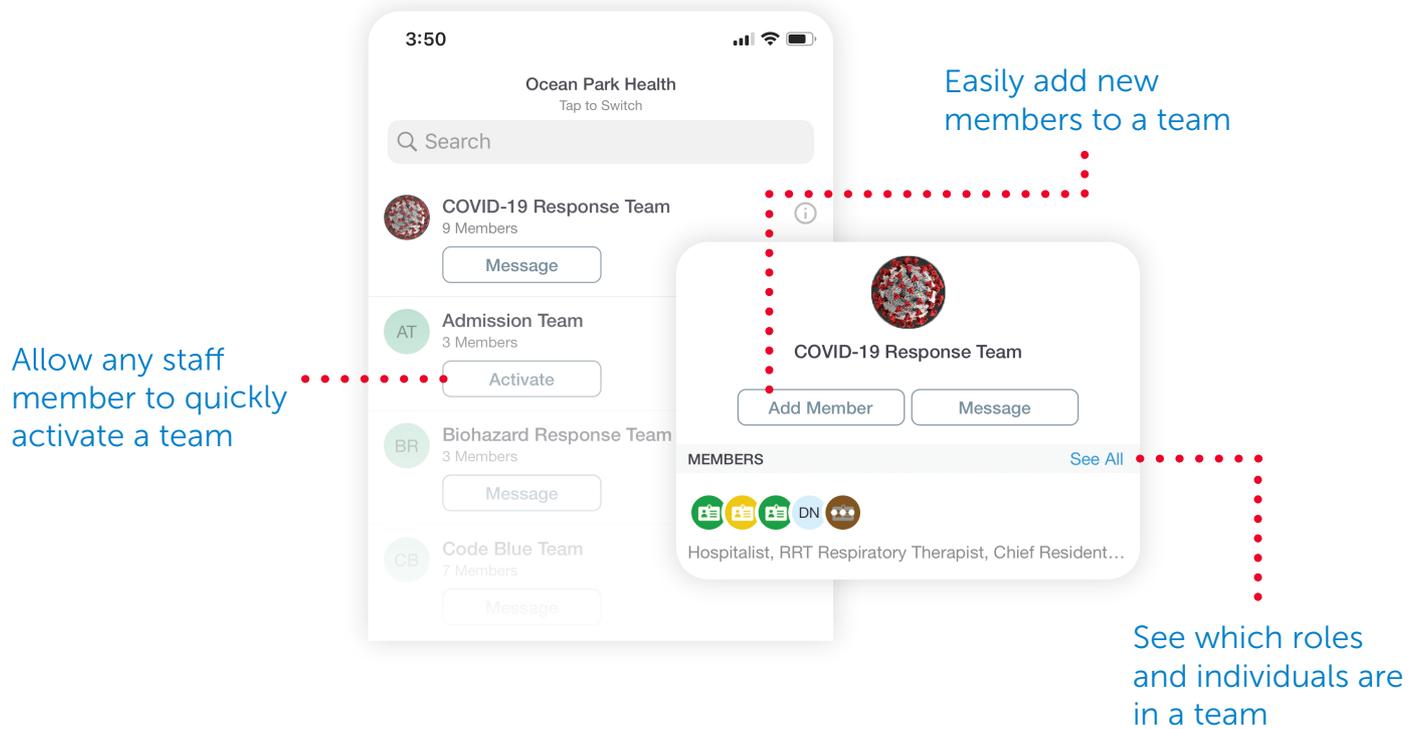
Accessible by Anyone in the Directory

With Teams, it's easy for non-members to activate and communicate with the right people in your organization at the right time. This way, everyone is working from the same information. Even non-members stay in the conversation as long as they're needed.

Add Value at All Phases of Care

Episodic care teams such as hospitalist admission and wound care can use the Teams feature to improve capacity management and overall efficiency. External facilities like SNFs can use Teams to manage cases and operational departments like patient scheduling while IT can swiftly complete tasks and address requests.





Teams Features



Team Activation

Anyone in the directory with Teams access enabled can discover and activate a team.



Role- or User-Based

Build teams made of Roles, individuals or both. Tie roles to the shift calendar to ensure coverage.



Past Conversation Access

Users that are newly added to a Team can view historical conversations.



Request to Join a Team

Staff can request and be added to a team without an administrator's assistance (account setting).



Leave Team Option

Members can leave a team when they're no longer needed (account setting).



Administrator-Controlled

Set controls and policies around Teams to prevent abuses and maintain efficiencies.

About TigerConnect

As healthcare's most widely adopted communication platform, TigerConnect uniquely combines telehealth, patient texting, and clinical communications in a single, easy-to-use, cloud-based solution. Trusted by more than 6,000 healthcare organizations, TigerConnect maintains 99.99% verifiable uptime and processes more than 10 million messages each day. To learn more about TigerConnect, visit www.tigerconnect.com.