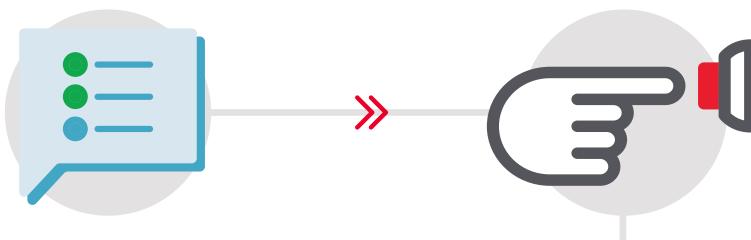
Delays in patient discharges can have a ripple effect throughout a hospital. According to MedCity News, operating rooms saw underutilization of 45%, partly due to surgical delays or cancellations caused by a lack of available beds. Same for the ICU, causing 81% of transfer delays.1

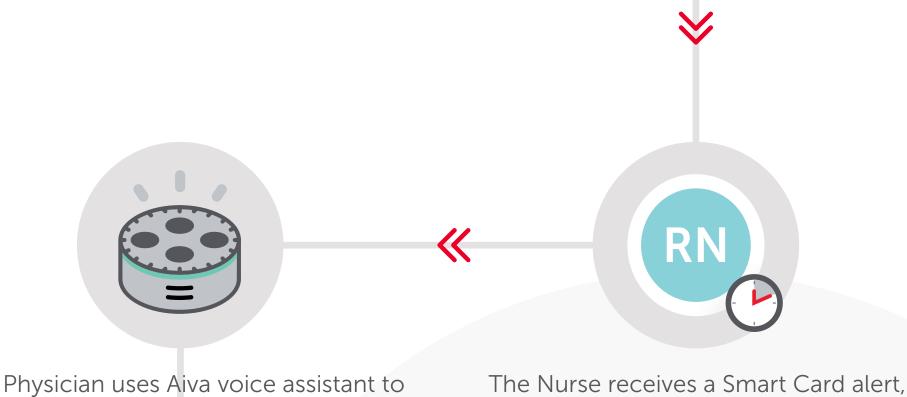
The percentage of hospitalized patients whose discharge is delayed; Nearly 1/3 of these are due to non-medical factors ²

Here's how a secure communication solution can speed discharge response times for better patient outcomes.



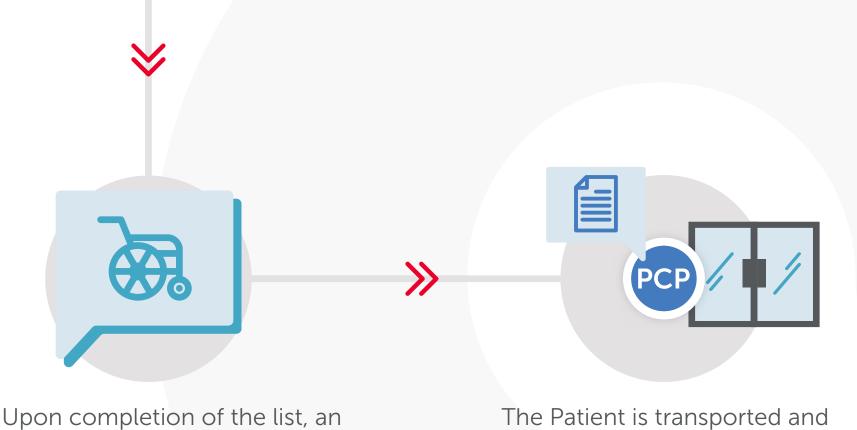
The night before, the Resident sends internal teams a list of all patients expected to be discharged the next day.

The next day, the Patient presses the nurse call button asking when he will be discharged.



initiate the Discharge process, alerts Discharge Team with action list.

informs patient that the discharge will occur in the next couple of hours.



automated message is sent to Transport and EVS.

discharged. A Discharge Summary is sent to the PCP.

Roles



Registered Nurse



Primary Care Physician



The discharge summary reaches the primary care provider by the time of

Did you know?

the first follow-up visit in only 12% to 34% of such visits, and even then often lacks key information.³

3Kripalani S, LeFevre F, Phillips CO, Williams MV, Basaviah P, Baker DW. "Deficits in communication and information transfer between hospital-based and primary care physicians." 2007, JAMA.

¹Agrawal, Sanjeev. "Four reasons why OR block scheduling is finally getting overhauled." MedCity News, Sept. 22, 2016.

²Which Reasons Do Doctors, Nurses and Patients Have for Hospital Discharge? A Mixed Methods Study

Better Outcomes Achieved

- Faster discharges & transfers Share discharge and transfer details with the care team in real time.
- Higher patient satisfaction Patients leave the hospital in a timely, organized way with
- clear instructions. Reduction in bed days Faster discharges ensure

cutoff time.

fewer patients remain past the

Patient, family, and PCP are clear on follow-up plan and appointment(s).

Lower readmission rates

- Care team collaboration Better communication ensures discharge tasks are
- completed quickly. Fewer medical errors Task lists and team communication reduce risks

of medication errors or other

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