

# 8 Fundamentals to Step Up to a Connected Care Network

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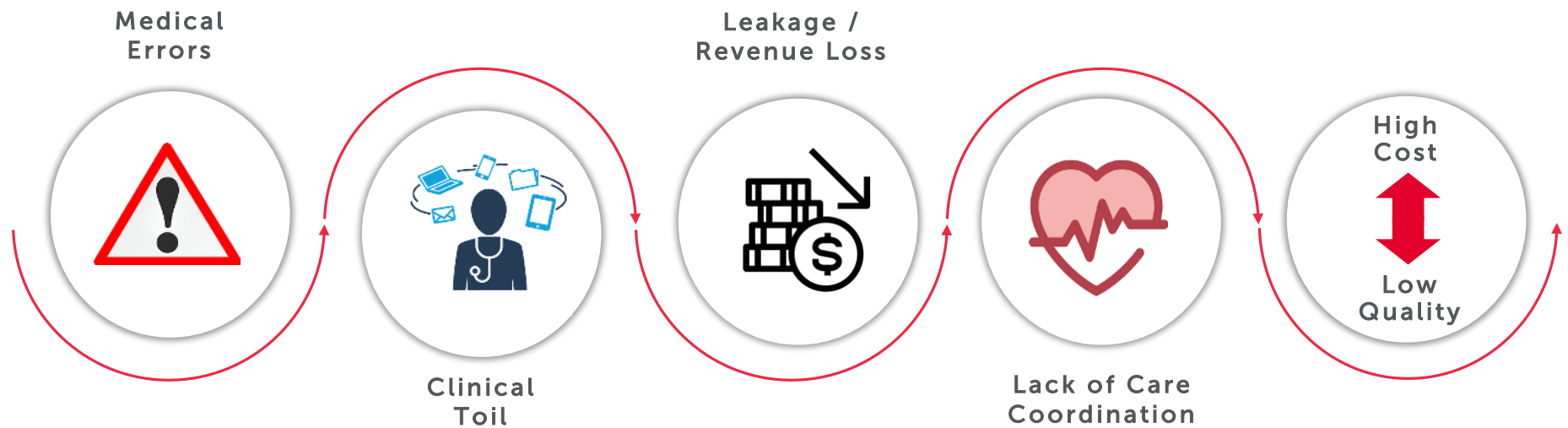
TigerConnect East Coast User Group Meeting  
Philadelphia, PA, October 15, 2019

# Today's **Speaker**

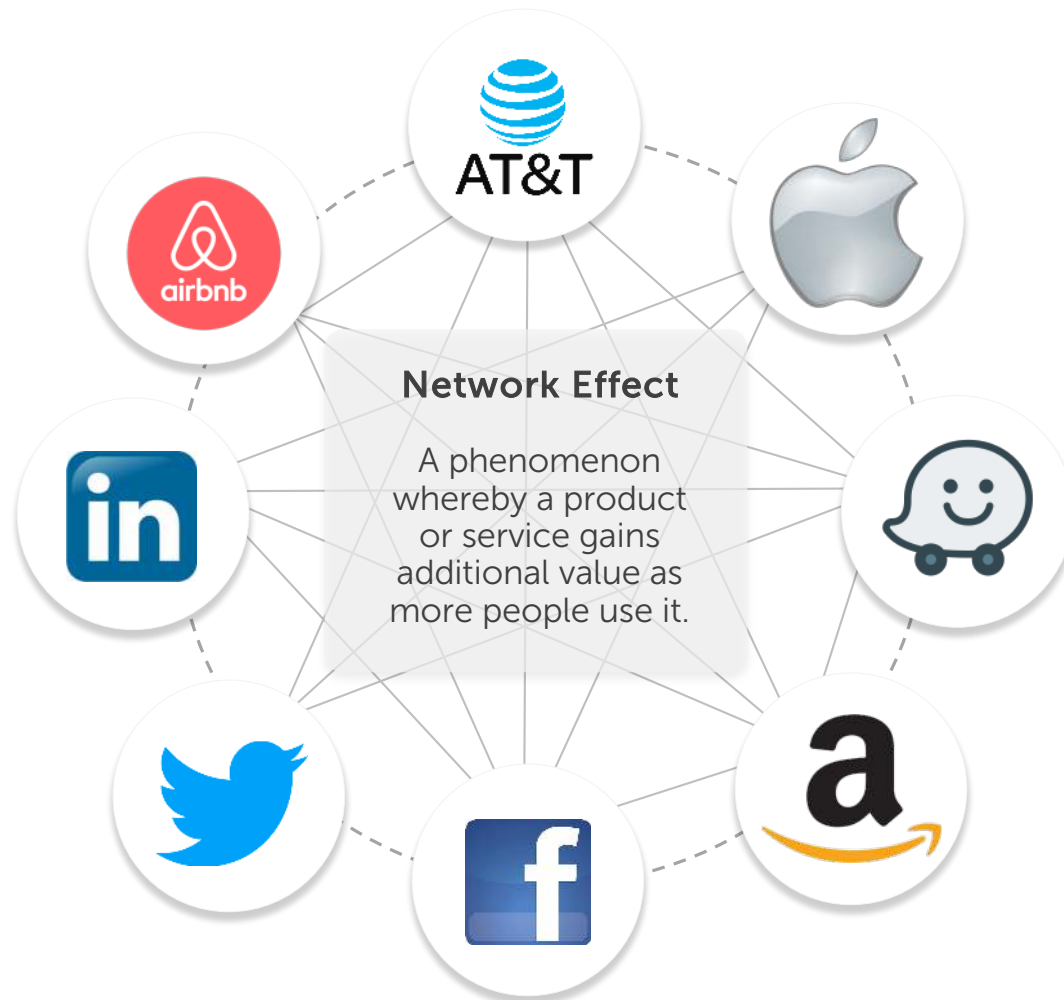
**Will O'Connor, MD**  
CMIO, TigerConnect



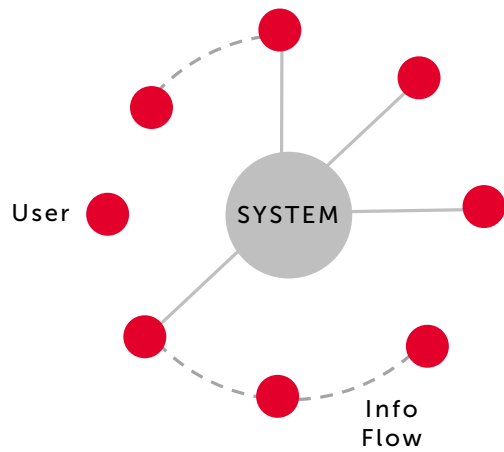
# Impact of not having a connected network in healthcare



# The Power of Networks Across Industries

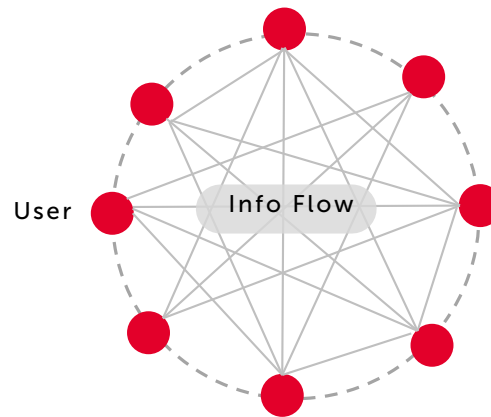


# Not All Connected Care Networks are Created Equal



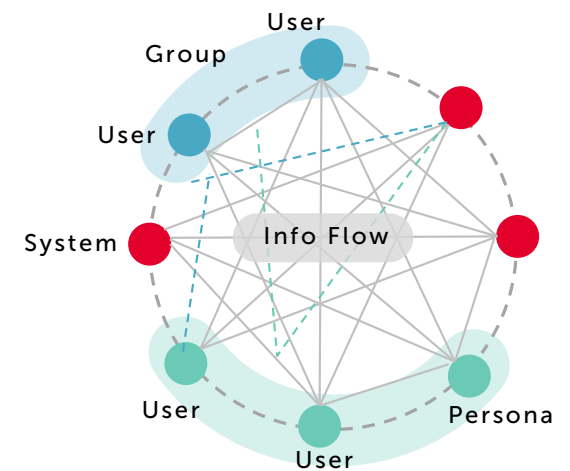
**Value = n**

EHR, pagers, answering services



**Value = n<sup>2</sup>**

Fax machines, phone



**Value = 2<sup>n</sup> - n - 1**

**TigerConnect**



# The 8 Fundamentals

To step up to a connected care network

1

Define connected care strategy tied to your strategic objectives

2

Measure outcomes

3

Full care team deployment

4

Cross-continuum workflows for improvement

5

Integrations with various clinical systems

6

Organizational requirement to use TigerConnect

7

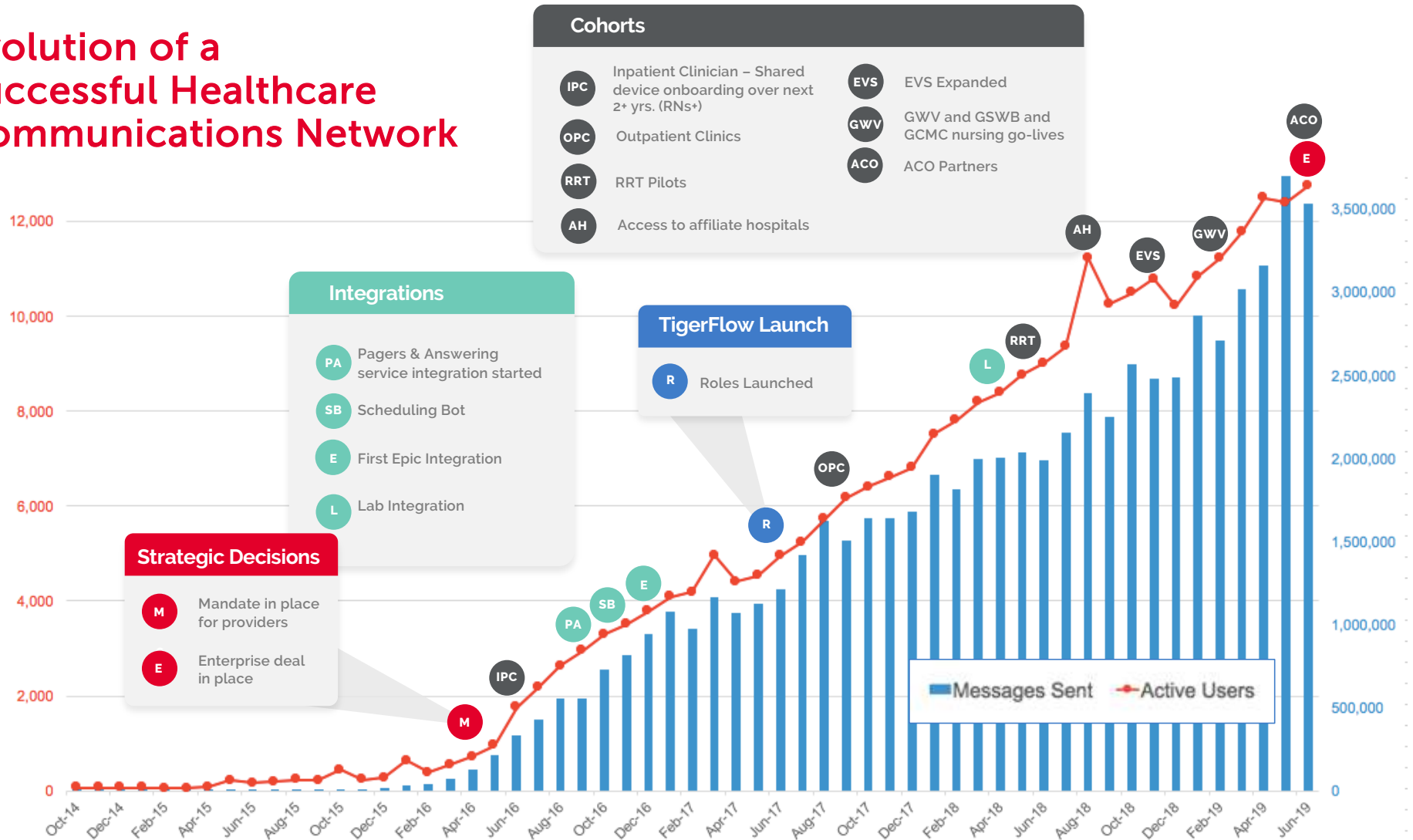
Strong clinical advocacy and governance

8

Device strategy

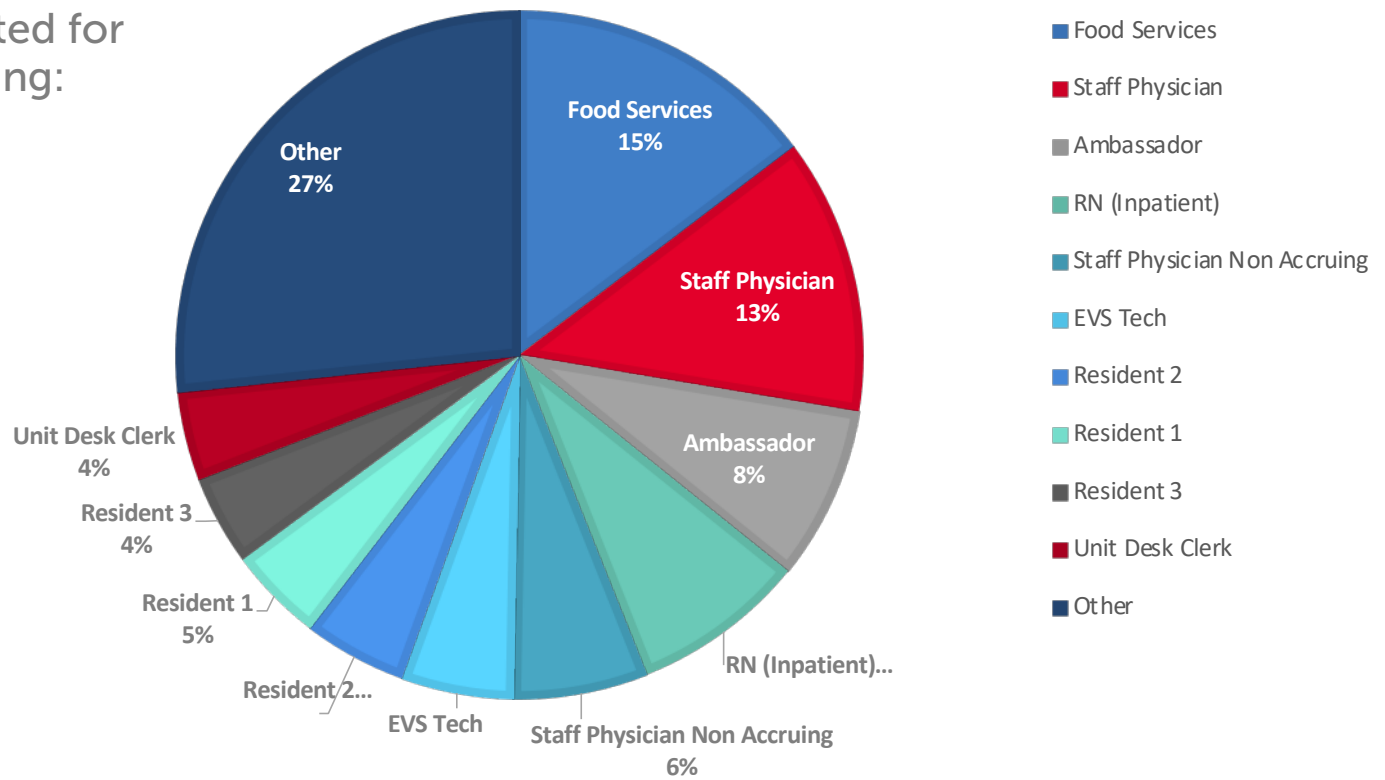


# Evolution of a Successful Healthcare Communications Network



# Evolution of a Successful Healthcare Communications Network

Titles that accounted for 80% of all messaging:







# Q & A



# Organizations Building a Connected Care Network



**St. Luke's**

**Matthew Fenty**  
Director of Innovation



**Lowell**

**Maggie Allard, MD, MPH**  
Medical Director of  
Population Health  
  
**Cristin Freed**  
Senior Analyst/Project Lead



**Geisinger**

**Jonathan Slotkin, MD Associate**  
CMIO  
**Ashley Creveling**, Intermediate  
Analyst  
  
**John Harahus, RN**  
Trauma Integration Specialist

