The TigerConnect Platform and What's Next

Extending Your Connected Care Network with Patients

TigerConnect East Coast User Group Meeting
Philadelphia, PA, October 15, 2019
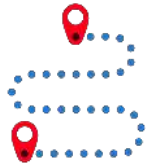
tigerconnect

Today's Speaker

Phil Leung

VP of Product, TigerConnect

2020 Product Priorities

Innovate through product vision

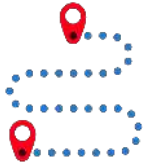Enhance with "Voice of the Customer"

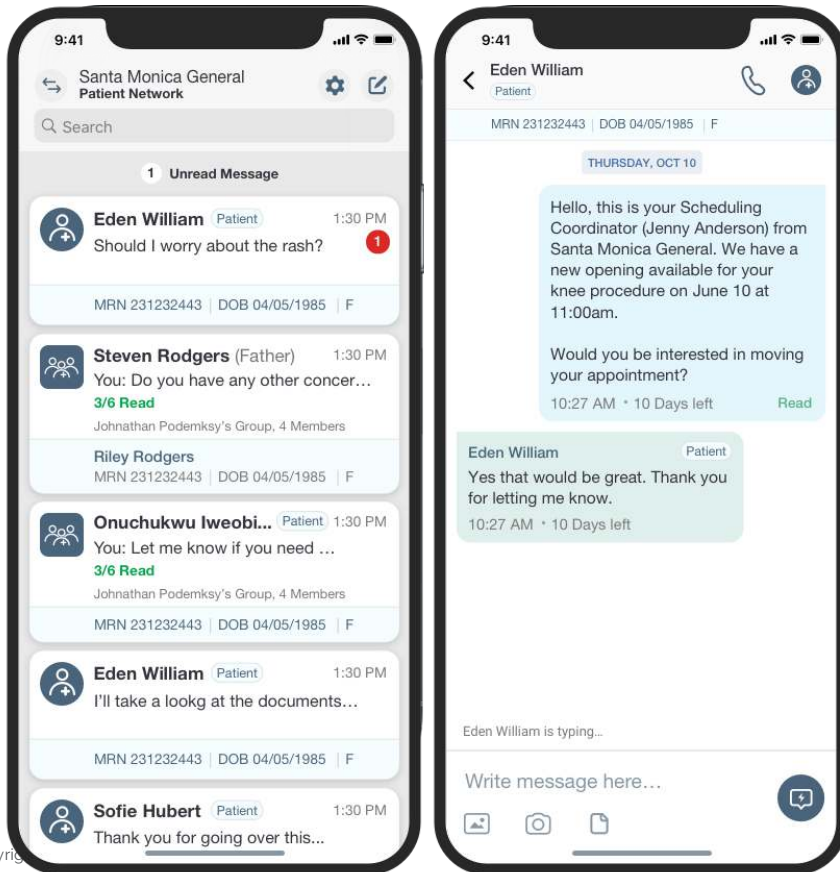Invest in our engineering stack

Extend integrations capability

TigerTouch (Patient Communication)

Extending your connected care network with patients

→ **Patients prefer text messaging**
  - 4 out of 5 patients surveyed prefer to text

→ **Communicate without friction**
  - No downloads or logging in for patients

→ **Provider-controlled**
  - All communications are initiated from the clinician's side

→ **Customized patient experience**
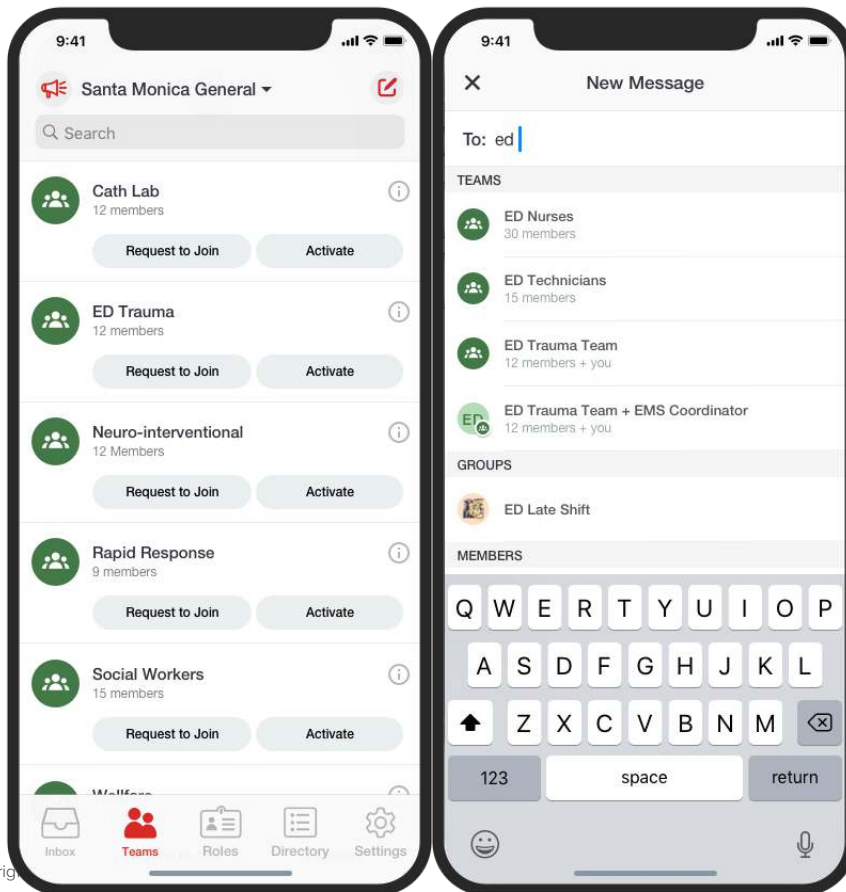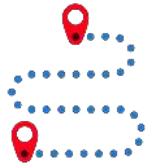 - URL and SMS using your organization name and logo

Patient Messaging Demo

Link to Demo

Teams

Engage with your connected care network

→ **Activate Teams Easily**
- Quickly find teams to engage and collaborate

→ **Roles Supported**
- Team members can be Roles and Individuals

→ **Adaptable and Self-Managed**
- Clinical staff can request to join teams

→ **Admin Created**
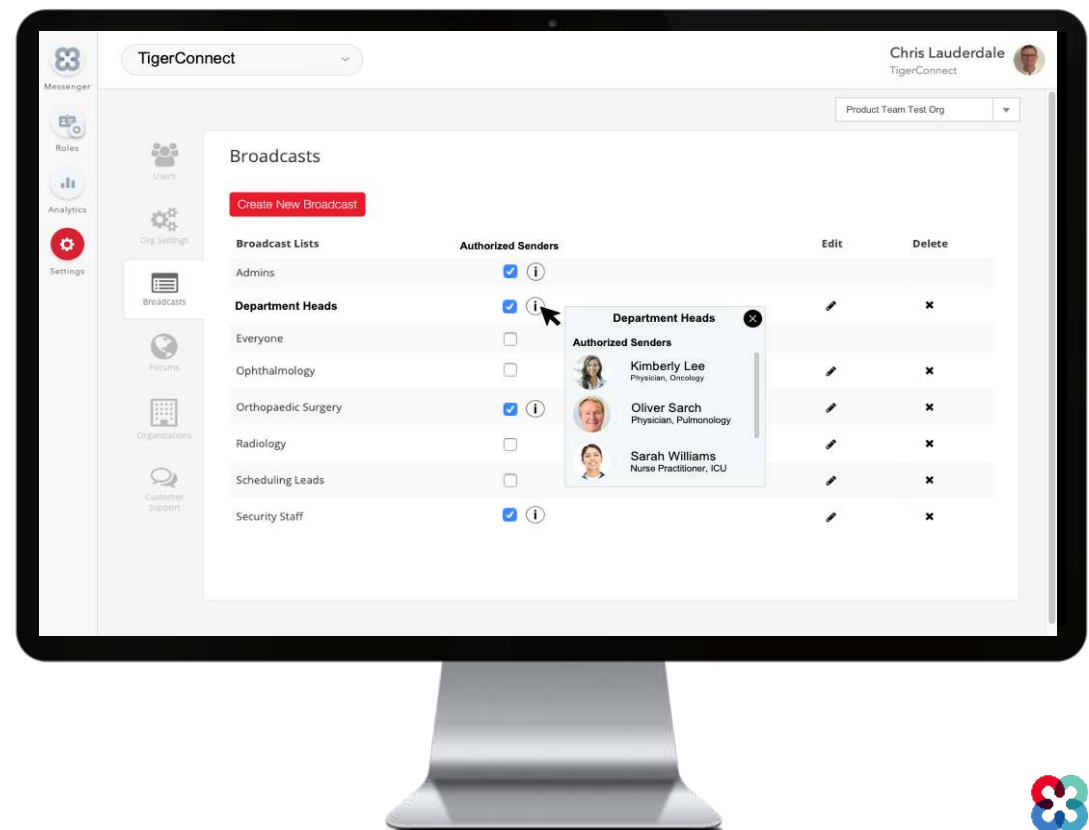- Team creation and naming is set by admins only

Teams Demo
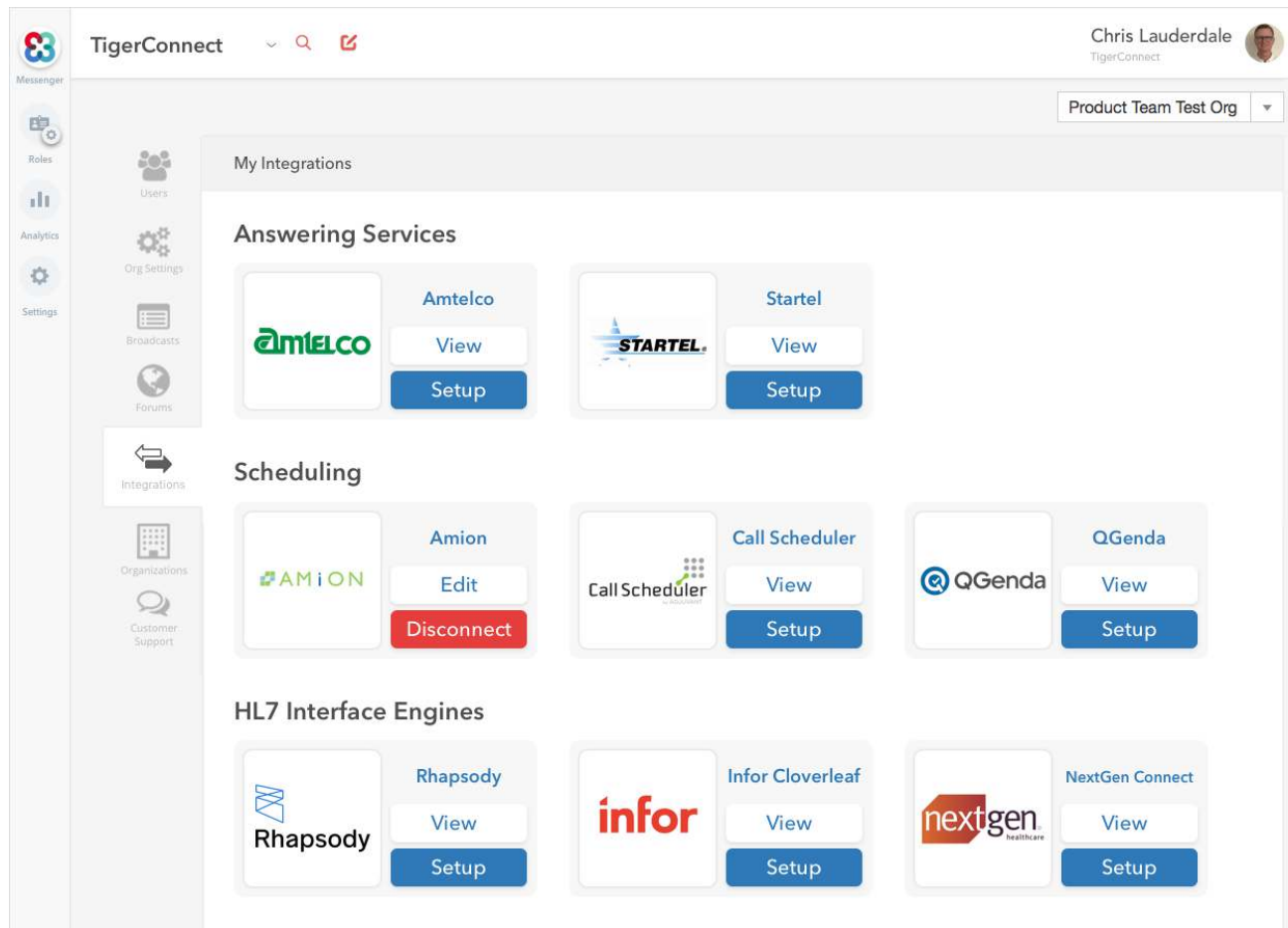
[Link to Demo](#)

Enhancements for Broadcasts

→ Authorized senders for broadcast lists

→ Create broadcast lists easier and in bulk via .CSV upload and AD sync

→ Broadcasting from Roles

Integrations Portal

→ Central hub to initiate and maintain integrations

→ Designed for easy setup by customers and TigerConnect admins

→ Will continue to expand integration partner network here

Integrations Portal

→ Easy to follow steps to help streamline the integration setup

→ Customize flow by working with each integration partner

→ Steps may include: authentication; data mapping; data feed format; frequency of feed...etc.